

IN THE UNITED STATES DISTRICT COURT
DISTRICT OF NEBRASKA

TAMI LEITING-HALL and ASHLEY) CASE NO. 4:14cv3155
DANKLEFF, individually and on behalf of all)
others similarly situated,) (CLASS ACTION)
)
Plaintiff,)
)
v.)
)
COURTNEY PHILLIPS, as Chief Executive)
Office of the Nebraska Health and Human)
Services, and DOUGLAS WEINBERG, as)
Director of the Division of Children and Family)
Services,)
)
Defendants.

STIPULATION AND ORDER OF SETTLEMENT

Plaintiffs brought this action under 42 U.S.C. § 1983 alleging that Defendants COURTNEY PHILLIPS, as Chief Executive Officer of the Nebraska Department of Health and Human Services (or “DHHS”), and DOUGLAS WEINBERG, as Director of the Division of Children and Family Services, fail to provide Supplemental Nutrition Assistance Program (“SNAP”) benefits within the time frames mandated by federal law to eligible households who file initial or renewal applications because of policies and practices that a) unlawfully deny applicants the opportunity to comply with application procedures and thereby result in Defendants denying their applications; and b) otherwise unlawfully delay processing resulting in eligibility decisions beyond federally-mandated time limits.

Plaintiffs seek declaratory and injunctive relief against Defendants on behalf of themselves and members of a certified class to require Defendants to (1) ensure that SNAP applicants have the right to apply, including the right to apply for recertification, and to complete the application process in time to receive SNAP benefits within the federally mandated time frames; and (2) determine such

households' eligibility within the mandated time frames and provide SNAP benefits within the mandated time frames to those eligible. A class has been certified in this action.

Defendants filed an Answer to Plaintiffs' Complaint disputing Plaintiffs' allegations, raising various affirmative defenses, and contesting Plaintiffs' claims for declaratory and injunctive relief.

Plaintiffs later filed a Motion for a Preliminary Injunction, which both parties have briefed and which is pending before the Court.

Nevertheless, in the interest of avoiding the costs, burdens, and uncertainty of potential litigation, the parties have agreed to resolve all issues presented in this litigation without further proceedings and without Defendants admitting any fault or liability. Whereas the parties desire to settle this action, and good cause appearing,

IT IS HEREBY ORDERED:

I. DEFINITIONS

For purposes of this Stipulation and Order of Settlement (hereinafter "Order"), the following definitions apply:

1. **"Timely Denial"** means, as to initial applications for SNAP benefits, an action taken by the case worker or the data system to deny the initial application and to cause a notice to be generated on or before the 30th day after the application was submitted to the agency, unless the 30th day falls on a weekend or holiday. If the 30th day falls on a weekend or holiday, the denial of SNAP benefits shall be timely if the SNAP application is denied on the next business day after the weekend or holiday.

2. **"Timely Application Approval"** means a) as to applications eligible for expedited processing, that SNAP benefits are issued to the household no later than the 7th day following the

date on which the household submitted the application; and b) as to applications subject to 30 day processing, that SNAP benefits are issued to the household no later than the 30th day following the date on which the household submitted the application.

3. **"Timely Recertification Application Approval"** means a) as to households that have filed a timely recertification application pursuant to 7 C.F.R. § 273.14 (c), that SNAP benefits are issued not later than 30 calendar days after the date the household received its last allotment or no later than the household's normal issuance cycle in the month following the end of its current certification period as provided in 7 C.F.R. §§ 273.14 (d)(1) and (2); and b) as to households that have filed a timely recertification application after the 15th day of the last month of the certification period, but before the end of the certification period, that SNAP benefits are issued not later than 30 calendar days after the application was submitted.

4. **"Recertification Application Denial"** means a) a denial or termination of SNAP benefits at the end of a household's certification period that is a result of a worker action to deny or terminate benefits; and b) the automatic closure of a household's case at the end of the certification period.

5. **"Timely Recertification Application Denial"** means a) as to timely filed recertification applications, an action by the worker or the data system to deny and mail notice of such denial by the end of the household's current certification period; and b) as to recertification applications filed after the 15th of the last month of the certification period, but before the end of the certification period, an action by the worker or the data system to deny and mail notice of denial by the 30th day following the date the application was submitted, or in the cases where the 30th day falls on a weekend or holiday, the next business day following the 30th day.

6. **“Date of Issuance”** means the date that SNAP benefits are available to the household and such date is 1 day after the SNAP application (initial or recertification) is approved.

II. CLASS CERTIFICATION

7. During the term of the Court's jurisdiction, including any extensions, a class is certified consisting of all Nebraska residents who, since January 1, 2012, have applied, are applying, or will apply for Supplemental Nutrition Assistance Program (“SNAP”) benefits from the Nebraska Department of Health and Human Services through an initial and/or recertification application.

III. DEFENDANTS' OBLIGATIONS

8. Set forth in sub-paragraphs 8(a) to 8(j) are Defendants' obligations under federal statutes and regulations as to initial and expedited SNAP applicants, with which Defendants shall comply:

- a. Defendants shall screen applicant households to determine if the household is eligible for expedited service of their SNAP application at the time the household applies for benefits in accordance with 7 U.S.C. § 2020(e)(9) and 7 C.F.R. § 273.2(i)(2).
- b. Defendants shall provide expedited service of a SNAP application to households eligible for such expedited service no later than the seventh calendar day following the date the application is filed as set forth in 7 U.S.C. § 2020(e)(9) and 7 C.F.R. § 273.2(i)(3).
- c. Defendants shall provide eligible households that complete the initial application process an opportunity to participate in the SNAP program as soon as possible, but no later than thirty calendar days following the date the application was filed as required by 7 U.S.C. § 2020(e)(3); 7 C.F.R. § 273.2(g)(1).

- d. Defendants shall schedule interviews for all applicant households who are not interviewed on the day they submit their applications and shall schedule interviews to ensure eligible households receive an opportunity to participate within 30 days after the application is filed as required by 7 C.F.R. § 273.2(e)(3).
- e. As required by 7 C.F.R. § 273.2(e)(3), Defendants shall notify each household that misses its interview that it missed the scheduled interview and that the household is responsible for rescheduling a missed interview. If the household contacts Defendants within the 30 day application processing period, Defendants shall schedule a second interview. Defendants shall not deny a household's application prior to the 30th day after application if the household fails to appear for the first scheduled interview. If the household requests a second interview during the 30 day application processing period and is determined eligible, Defendants shall issue prorated benefits from the date of application.
- f. In accordance with 7 C.F.R. § 273.2(c)(5), Defendants shall give each household at the time of application a notice of the verification requirements that the household must meet as part of the application process. The notice, *inter alia*, shall inform the household of the agency's responsibility to assist the household in obtaining verification provided the household is cooperating with the state agency as specified in 7 C.F.R. § 273.2(d)(1).
- g. Defendants shall give households at least 10 days to provide the required verification in accordance with 7 C.F.R. § 273.2(f).
- h. For households that qualify for expedited processing, Defendants shall verify the

applicant's identity through a collateral contact or readily available documentary evidence as provided in 7 C.F.R. § 273.2(f)(1). Defendants shall make reasonable efforts to verify other eligibility factors specified in 7 C.F.R. § 273.2(f) within the expedited processing standards. However, Defendants shall not delay benefits beyond seven days solely because these eligibility factors have not been verified. 7 C.F.R. § 273.2(i)(4).

- i. Defendants shall certify households for a definite period of time as required by 7 C.F.R. § 273.10(f).
- j. Defendants shall provide each applicant with a notice of eligibility determination for SNAP, denial, or pending status, including notice of the right to a fair hearing, as required by 7 C.F.R. § 273.10(g)(1).

9. Set forth in sub-paragraphs 9(a) to 9(f) are Defendants' obligations under federal statutes and regulations as to recertification SNAP applicants, with which Defendants shall comply:

- a. Defendants shall give each household notice of the expiration of its certification period and the need to submit a new application in order to renew its eligibility for a new certification period. Defendants shall give this notice prior to the start of the last month of the household's certification period as required by 7 U.S.C. § 2020(e)(4) and 7 C.F.R. 273.14(b).
- b. Defendants shall provide the SNAP allotment to each household that files an application for recertification no later than fifteen days prior to the day upon which the existing certification period expires and, if found to be still eligible, no later than one month after the household received its last allotment issued pursuant to the prior

certification as required by 7 U.S.C. § 2020(e)(4).

- c. Defendants shall provide the household with a notice of required verification and the due date for such verification. Defendants shall give the household at least 10 days to provide the required information. Defendants shall also give each eligible household whose eligibility is not determined by the end of its current certification period due to the time period allowed for submitting any missing verification an opportunity to participate, if eligible, within 5 working days after the household submits the missing verification. 7 C.F.R. § 273.14(b)(4).
- d. Defendants shall provide eligible households an opportunity to receive SNAP benefits no later than 30 calendar days after the date the household received its last allotment or, as applicable, by its normal issuance date in the month following the end of its certification period as required by 7 C.F.R. § 273.14(d).
- e. Defendants shall provide households with a Notice of Expiration containing, *inter alia*, the date the certification period expires and the date by which the household must submit an application for recertification in order to receive uninterrupted benefits as required by 7 C.F.R. § 273.14(b).
- f. Defendants shall schedule interviews so that the household has at least 10 days after the required interview in which to provide verification before the certification period expires, as required by 7 C.F.R. § 273.14(b)(3)(iii).

10. Notwithstanding any other provision of this Order, Defendants shall fully comply with the timely processing requirements of the applicable SNAP statutes and regulations. For purposes of this Order, Defendants shall be deemed to be fully complying with the timely processing

requirements of the SNAP statutes and regulations so long as they meet a 96% timely processing standard with respect to each of the following categories of dispositions (including approvals and denials) each month: a) initial applications eligible for 7 day (expedited) processing; b) initial applications subject to 30 day processing; and c) all recertification dispositions, starting no later than the month following the date that this Order is so ordered and that Order is entered on the docket sheet of the Nebraska District Court. Any performance percentage over a half (.5) percentage point shall be rounded up to the nearest whole percentage number. For example, a timeliness percentage of 95.99% shall be considered 96% for purposes of this Order. The determination of Defendants' monthly performance percentage for each of the categories (a), (b), and (c) of this Paragraph 10 shall be by reference to the data reflected in the "Nebraska SNAP Processing Results" Report, described in paragraph IV (12(c)) of this Order.

11. Defendants agree that they shall enact any changes to policy to ensure that DHHS staff, employees, agents, and assigns comply with the terms and conditions of this Order. In addition, Defendants shall conduct such training as is necessary to ensure that DHHS staff, employees, agents, and assigns comply with the terms and conditions of this Order. Moreover, Defendants shall provide Plaintiffs' counsel with copies of any changed policy memos, procedures manuals, and internal directives upon issuance.

IV. REPORTS

A. Timeliness of Initial and Recertification Applications

12. During the term of this Order, Defendants shall provide Plaintiffs' counsel with the following monthly monitoring reports within fifteen ("15") calendar days of the end of the month

being monitored:

- a. “The Summary of Processed SNAP Applications for IMPAQ-Monthly” Report. This report contains whole population data which notes the number of applications processed monthly and whether those applications were processed timely. This data calculation is run on the first Monday after the first Sunday of every month.
- b. “The Access Nebraska Dashboard "SNAP- Key Performance Metrics" report. This report is run monthly and shows several SNAP and Economic Assistance performance metrics related to timely application processing and call center performance.
- c. The “Nebraska SNAP Processing Results” Report. This report is run monthly on the first of the month and reflects data from the last business day of the previous month. This report shows for each month: a) the number of initial 30 day applications processed timely and untimely; b) the number of initial 7 day (expedited) applications processed timely and untimely; c) the number of initial application (7 day and 30 day) approvals and denials; d) the number of recertification application approvals and denials; e) the timeliness percentages for initial 7 day applications, initial 30 day applications, and recertification applications; f) the number of pending applications, broken out by days pending; and g) the number of recertification applications pending, with recertification applications that will not be processed timely noted with an asterisk.

One copy of a model of each of the reports referenced in this paragraph 12 of this Order is annexed hereto. The models of the reports referenced in subparts (a) and (c) include explanatory handwritten

annotations reflecting the corresponding data on said reports and specifying the formulae underlying the percentages in the report referenced in subpart (c) of this paragraph.

B. Sampling

13. At least one statistically significant random or systematic sample shall be drawn by Defendants from a month to be designated by the Plaintiffs to determine the accuracy and reliability of the reporting set forth in Section IV(A) of this Order. The sample size shall be a number that is necessary to provide no greater than a 3% confidence interval (margin of error) at the 95% confidence level for that sampling frame. The parties shall meet and confer before the sample is drawn to discuss the sampling methodology; the sample size; the data recording instrument to be used for recording the information drawn from the sample; and the data sources for both the monthly reports and the sample. In the event the parties are unable to reach an agreement, the disputed issues will be referred to the Court for resolution.

C. Meet and Confer

14. If, during the term of the Court's jurisdiction, Defendants develops new reports which they believe may provide plaintiffs and the Court with the information required by Section IV(A) of this Order in a manner that is equally reliable and no less convenient, Defendants shall give notice to Plaintiffs' counsel regarding any such reports and meet and confer with Plaintiffs' counsel regarding whether Section IV of this Order should be modified to address the new reports.

15. Further, prior to making any substantive modification to the reports identified herein, Defendants shall provide Plaintiffs' counsel with any template or other information to explain the proposed modifications and provide Plaintiffs' counsel with the opportunity to evaluate whether the proposed modified report would continue to provide the information they believe is necessary for

monitoring compliance with this Order. Plaintiffs' counsel shall not unreasonably seek to oppose any such modification.

16. If the parties cannot agree on whether any new report or any modified report can be used for the purposes of monitoring Defendants' compliance with the terms of this Order, the disputed issues will be referred to the Court for resolution.

V. INFORMAL REVIEW PROCESS

17. Defendants agree to provide a mechanism by which Plaintiffs' counsel may bring to the attention of the DHHS those instances in which an initial or recertification application may not have been processed in accordance with applicable federal statutes and regulations cited herein:

- a. Defendants agree to review the issue and to take actions necessary to resolve the issue within five (“5”) business days. Sheila Bacon, DHHS Field Operations Administrator, will act as the contact person for Plaintiffs’ counsel. Defendants will provide Plaintiffs' counsel with the identity of any successor to the person responsible for resolving the issues within 5 business days of the date on which such a successor is named.
- b. Other ongoing communications include: (1) the ACCESS Nebraska Dashboard on the DHHS website; (2) bi-monthly meetings with Community Partners/Community Agencies to improve communication around eligibility determinations, and (3) regular meetings between Plaintiff’s counsel and Program Administrator to discuss service delivery issues.
- c. Additionally, Defendants agree to appoint a local office administrator as a contact person. Individual applicants may contact the DHHS appointed individual in their

local office, within 30 days, if they believe that their application may not have been processed in accordance with applicable federal statutes and regulations cited herein. This meeting can be held telephonically or in person. This does not interfere with the individual's right to appeal.

VI. JURISDICTION

18. Unless otherwise extended by the Court, the Court's jurisdiction herein shall terminate upon Defendants achievement of a full compliance as defined in paragraph III (10) of this Order: ninety-six (96%) of a) initial applications eligible for 7 day (expedited) processing; b) initial applications subject to 30 day processing; and c) all recertification dispositions) for twenty-five (“25”) of twenty-eight (“28”) months. The determination of Defendants’ monthly performance percentage for each of the categories (a), (b), and (c) of this Paragraph 18 shall be reflected by reference to the data reflected in the “Nebraska SNAP Processing Results” Report, described in paragraph IV (12(c)) of this Order. For all applications, the first month that may be counted toward the twenty-five months shall be the month following the date that this Order is so ordered and that Order is entered on the docket sheet of the Nebraska District Court.

VII. FORCE MAJEURE PROVISIONS.

19. In any month(s) in which defendant(s)’ performance under paragraphs 8 and 9 of this Order is affected by natural disasters, terrorist attacks, or other similar circumstances beyond the Defendants’ control (hereinafter “Force Majeure”), Defendants’ non-complying performance for such month(s) shall be disregarded for the purposes of determining Defendants’ compliance pursuant to paragraph 18 of this Order, but the terms of this Order and the Court’s jurisdiction to enforce it shall be automatically extended by an equal number of additional month(s).

20. If any Force Majeure event occurs that causes or may cause defendants to invoke paragraph 19 of this Order, Defendants shall, as soon as practicable (but in no event later than fourteen (“14”) calendar days after Defendants knew, or should have known, of such event) notify Plaintiffs’ counsel, in writing. In such notification, Defendants shall report the anticipated length of the disruption, the precise cause or causes of disruption, the measure or measures taken and to be taken by defendants to prevent or minimize the disruption, and the timetable by which the measure or measures will be implemented. Defendants will adopt all reasonable measures to avoid or minimize any such disruption.

21. If Plaintiffs agree that a disruption has been or will be caused entirely by circumstances beyond the control of Defendants or any of its employees, agents, contractors or consultants, and that Defendants and its employees, agents, contractors and consultants could not, despite the exercise of their best efforts, have foreseen or prevented such violation, the time for performance of such requirement shall be extended for a period not to exceed the actual disruption resulting from such circumstance. In the event Plaintiffs do not agree, Defendants may submit the matter to this Court for resolution. If Defendants submit the matter to the Court for resolution, and the Court determines that a violation was caused entirely by Force Majeure circumstances beyond the control of Defendants or any employee, agent, contractor or consultant of the Defendants, then the terms of paragraph 27 operate as to the jurisdiction of the Court. If Defendants submit the matter to the Court for resolution and the Court determines that a violation was not caused entirely by Force Majeure, Force Majeure will not apply, and Defendants shall pay all costs and expenses incurred by the Plaintiffs, including attorney's fees, incurred in responding to Defendants’ petition to the court.

22. Defendants shall bear the burden of proving that any disruption or violation of any

requirement of this Order was caused entirely by Force Majeure. Defendants shall also bear the burden of proving the duration and extent of any disruption or violation attributable to such circumstances. Force Majeure shall not include increases in the number of applications, fluctuations in staffing levels, or acts of the state legislature in failing to appropriate funds that affect Defendants' ability to meet the federal time frames or other external causes that Defendants could have anticipated with reasonable business practices.

VIII. GENERAL PROVISIONS

23. Within forty-five ("45") days of entry of this Order, Plaintiffs' counsel may submit a request for attorney's fees and costs to Defendants through Defendants' counsel of record. If the parties are unable to agree to an award of fees and costs within sixty (60) days of Plaintiffs' submission of said request, Plaintiffs shall file a bill of costs and motion for attorney's fees and costs with the Court pursuant to 42 U.S.C. § 1988. In response, Defendants shall not challenge Plaintiffs' entitlement to fees and costs, but may only challenge the amount of the request.

24. The terms and conditions of this Order shall become effective upon so-ordering by the Court.

25. This Order is final and binding upon the parties, their successors and assigns. The parties recognize and acknowledge that the only consideration for signing this Order are the terms stated herein and no other promise, agreement, or representation of any kind has been made to any party by any person or entity whatsoever to cause any party to sign this Order.

26. This Order constitutes a compromise settlement of disputed and contested matters between the parties. It shall not be construed as an admission of any sort by any of the parties, nor shall it be used as evidence in a proceeding of any kind, except as necessary to administer and/or


enforce the terms of this Order.

27. This Order constitutes an integrated stipulation, containing the entire understanding of the parties with respect to the matters addressed herein and, except as set forth in this Order, no representations, warranties or promises, oral or written, have been made or relied on by the parties. This Order shall prevail over any prior communications between the parties or their representatives relative to matters addressed herein. This Order may not be changed unless the change is in writing and signed by the parties and the Court or the Court on its own.

28. The parties warrant and represent that they have read and understand the foregoing provisions of this Order and that they and their respective signatories are fully authorized and competent to approve and consent to this Order on their behalf.

29. Notwithstanding the provisions of this Order, Defendants reserve the right to seek to implement, change, or otherwise alter or amend the procedures and requirements of this Order if required by intervening changes in federal statute or regulation or State statute inconsistent with this Order. Defendants shall provide Plaintiffs' counsel written notification, by certified mail or by hand delivery with written acknowledgment of receipt, of a required change at least thirty (30) days prior to the commencement of implementation, unless Defendants are required to implement such a required change in less than thirty (30) days. If Defendants are required to implement a required change in less than thirty (30) days, Defendants shall provide notice to the Plaintiffs' counsel no later than seven (7) working days after learning of a required change. Plaintiffs may move to challenge whether the change is required by federal statute or regulations or state statute. Any such change shall be implemented as narrowly as possible to preserve as much of this Order as possible.

DATED this 1st day of April, 2016.


JOHN M. GERRARD
UNITED STATES DISTRICT JUDGE

APPROVED AND CONSENTED TO BY:

TAMI LEITING-HALL and
ASHLEY DANKLEFF, individually and on
behalf of all others similarly situated,
PLAINTIFFS

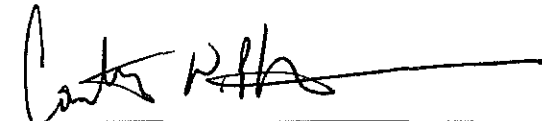
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ANNEX

PART 1 OF 3

“Summary of Processed SNAP
Applications for IMPAQ-
Monthly Report”

Summary of Processed SNAP Applications for IMH AQ -- Monthly

# of Apps Processed (total)	Initial Apps (total)	Initial Non EXP Apps <= 30 Days	Initial Non EXP Apps Over Day 30	VR Sent Non-EXP Initial Apps	VR Not Sent Non-EXP Initial Apps	Exp Initial Apps (total)	Exp Initial Apps <= 7 Days	Exp Initial Apps Over 7 Days	VR Sent EXP Initial Apps	VR Not Sent EXP Initial Apps	Recert Apps (Total)	Timely Processed Recert Apps (Total)	Total Timely Recert Apps	Timely Recertifications				Untimely Recertifications				Late Recertifications										
														Recert Apps Rec'd <=15th Processed By End of Cert Period (Timely)	Recert Apps Rec'd <=15th Processed After Cert Period Ended (Untimely)	VR Sent Timely Recert Apps	VR Not Sent Timely Recert Apps	Total Untimely Recert Apps	Recert Apps Rec'd >= 16th Processed <= 30 Days (Timely)	Recert Apps Rec'd >= 16th Processed > 30 Days (Untimely)	VR Sent Untimely Recert Apps	VR Not Sent Untimely Recert Apps	Total Late Recert Apps	Recert NON-EXP Apps Rec'd After Cert Ended Processed <= 30 Days (Timely)	Recert NON-EXP Apps Rec'd After Cert Ended Processed > 30 Days (Untimely)	VR Sent Late NON-EXP Recert Apps	VR Not Sent Late NON-EXP Recert Apps	Total Late Recert EXP Apps	EXP Recert Apps Rec'd After Cert Ended Processed <= 7 Days (Timely)	EXP Recert Apps Rec'd After Cert Ended Processed > 7 Days (Untimely)	VR Sent Late EXP Recert Apps	VR Not Sent Late NON-EXP Recert Apps
13908	5938	3591	98	1861	1828	2249	2232	17	438	1611	7970	7576	5380	5063	317	1753	3627	1083	1027	66	402	681	1507	906	8	405	509	593	580	13	121	472

State Totals

7

% EXP Initial Apps Processed within timeframe: 99.24%

8

% Non-EXP Initial Apps Processed within timeframe: 97.34%

% Total Initial Apps Processed within timeframe: 98.06%

% Initial Apps that had a VR sent: 38.72%

% Timely Recertification Apps Processed within timeframe: 94.11%

% Untimely Recertification Apps Processed within timeframe: 94.83%

% Non-EXP Late Recertification Apps Processed within timeframe: 60.12%

% EXP Late Recertification Apps Processed within timeframe: 97.81%

% Non-EXP Recert Apps Processed within timeframe: 94.84%

% Recert Apps Processed within timeframe: 95.08%

% Recert Apps that had a VR sent: 33.64%

% Exp Apps Processed timely: 98.94%

% Total Applications Processed within timeframe: 96.34%

9

[illegible]

% EXP Initial Apps Processed within timeframe:	0.00%	% Timely Recertification Apps Processed within timeframe:	0.00%
% Non-EXP Initial Apps Processed within timeframe:	100.00%	% Untimely Recertification Apps Processed within timeframe:	0.00%
% Total Initial Apps Processed within timeframe:	100.00%	% Non-EXP Late Recertification Apps Processed within timeframe:	0.00%
% Initial Apps that had a VR sent:	100.00%	% EXP Late Recertification Apps Processed within timeframe:	0.00%
		% Non-EXP Recert Apps Processed within timeframe:	0.00%
		% Recert Apps Processed within timeframe:	0.00%
		% Recert Apps that had a VR sent:	0.00%
% Exp Apps Processed timely:	0.00%		
% Total Applications Processed within timeframe:	100.00%		

DEPARTMENT OF HEALTH
AND HUMAN SERVICES

Summary of Processed SNAP Applications for IMPAQ – Monthly

Page 3 of 24
Run Date: 01/04/2016
For :12/1/2015 to 12/31/2015

Admin	Supervisor	Worker	# of Apps Processed (total)	Initial Apps (total)	Initial Non EXP Apps <= 30 Days	Initial Non EXP Apps Over Day 30	VR Sent NON-EXP Initial Apps	VR Not Sent NON-EXP Initial Apps	Exp Initial Apps (total)	Exp Initial Apps <= 7 Days	Exp Initial Apps Over 7 Days	VR Sent EXP Initial Apps	VR Not Sent EXP Initial Apps	Recert Apps (Total)	Timely Processed Recert Apps (Total)	Timely Recertifications				Untimely Recertifications				Late Recertifications												
																Total Timely Recert Apps	Recert Apps Rec'd <=15th Processed By End of Cert Period (Timely)	Recert Apps Rec'd <=15th Processed After Cert Period Ended (Untimely)	VR Sent Timely Recert Apps	VR Not Sent Timely Recert Apps	Total Untimely Recert Apps	Recert Apps Rec'd >= 16th Processed <= 30 Days (Timely)	Recert Apps Rec'd >= 16th Processed > 30 Days (Untimely)	VR Sent Untimely Recert Apps	VR Not Sent Untimely Recert Apps	Total Late Recert Apps	Recert NON-EXP Apps Rec'd After Cert Ended Processed <= 30 Days (Timely)	Recert NON-EXP Apps Rec'd After Cert Ended Processed > 30 Days (Untimely)	VR Sent Late NON-EXP Recert Apps	VR Not Sent Late NON-EXP Recert Apps	Total Late Recert EXP Apps	EXP Recert Apps Rec'd After Cert Ended Processed <=7 Days (Timely)	EXP Recert Apps Rec'd After Cert Ended Processed > 7 Days (Untimely)	VR Sent Late EXP Recert Apps	VR Sent Late NON-EXP Recert Apps	
CAMPOS, SUSAN																																				
BODEN-TRACY, JOHANNAH																																				
		CASSON, THERESA	25	7	7	0	4	3	0	0	0	0	0	18	18	5	5	0	2	3	9	9	0	1	8	4	4	0	2	2	0	0	0	0	0	0
		CHURCH, KENDALL	35	5	4	0	1	3	1	1	0	0	1	30	28	19	17	2	2	17	8	8	0	1	7	3	3	0	1	2	0	0	0	0	0	0
		CONKLIN, MOLLY	98	17	12	3	14	1	2	2	0	1	1	81	73	68	60	8	41	27	7	7	0	5	2	6	6	0	5	1	0	0	0	0	0	
		HOSCHIET, MIRANDA	24	4	2	0	0	2	2	2	0	2	0	20	19	8	7	1	4	4	7	7	0	0	7	5	2	0	1	1	3	3	0	2	1	
		HOWELL, DOROTHEA	27	9	8	0	1	7	1	1	0	0	1	18	18	13	13	0	3	10	1	1	0	0	1	4	4	0	2	2	0	0	0	0	0	
		MENKING, TERESA	25	4	3	0	3	0	1	1	0	0	1	21	21	12	12	0	3	9	4	4	0	1	3	5	5	0	1	4	0	0	0	0	0	
		SCHMIDT, MICHALA	19	8	6	0	1	5	2	2	0	1	1	11	10	9	8	1	2	7	0	0	0	0	2	2	0	0	2	0	0	0	0	0	0	
		SCHOLL, LORI	34	8	5	1	4	2	2	2	0	1	1	26	24	16	14	2	4	12	7	7	0	0	7	3	2	0	1	1	1	1	1	0	1	
		WICKERSHEIM, BRENDA	2	0	0	0	0	0	0	0	0	0	0	2	2	2	2	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
CARNAHAN, SARAH																																				
		BORISOW, BROOKE	31	11	7	0	4	3	4	4	0	1	3	20	19	10	9	1	4	6	5	5	0	1	4	5	3	0	1	2	2	2	2	0	0	2
		HAWS, ANGELA	20	2	2	0	0	2	0	0	0	0	0	18	18	14	14	0	2	12	3	3	0	1	2	1	1	0	1	0	0	0	0	0	0	
		HILBERS, MARTHA	19	1	0	1	0	1	0	0	0	0	0	18	18	3	3	0	2	1	6	6	0	2	4	9	9	0	2	7	0	0	0	0	0	
		JOHNSEN, KRISTIN	18	4	3	0	1	2	1	0	1	1	0	14	12	7	6	1	2	5	1	1	0	0	1	6	4	0	2	2	2	1	1	1	1	
		KUHNS, ROSE	71	10	6	0	3	3	4	4	0	0	4	61	58	47	44	3	2	45	7	7	0	1	6	7	6	0	3	3	1	1	0	0	1	
		OBERMILLER, STEPHANIE	32	8	8	0	4	4	0	0	0	0	0	24	23	14	13	1	1	13	6	6	0	2	4	4	2	0	1	1	2	2	0	1	1	
		SPIRES, TANYA	78	8	8	0	8	0	0	0	0	0	0	70	62	50	47	3	32	18	12	7	5	11	1	8	7	0	6	1	1	1	1	0	1	
		THEOBALD, RENEE	40	8	6	0	4	2	2	2	0	0	2	32	30	21	20	1	7	14	3	2	1	2	1	8	6	0	3	3	2	2	0	1	1	
HAYES, JENNIFER																																				
		CHVATAL, WHITNEY	31	8	7	1	4	4	0	0	0	0	0	23	21	14	13	1	6	8	8	7	1	4	4	1	1	0	0	1	0	0	0	0	0	
		EMMONS, AMANDA	13	3	2	0	0	2	1	1	0	0	1	10	10	8	8	0	1	7	1	1	0	0	1	1	0	0	0	0	1	1	0	0	1	
		JACKSON, JENNIFER	54	23	16	0	3	13	7	7	0	1	6	31	30	16	16	0	4	12	6	5	1	0	6	9	9	0	3	6	0	0	0	0	0	
		JACKSON, NANCY	25	7	5	0	1	4	2	2	0	0	2	18	18	8	8	0	6	2	4	4	0	0	4	6	4	0	0	4	2	2	0	0	2	
		KUMM, NICOLE	82	8	8	0	6	2	0	0	0	0	0	74	64	53	44	9	24	29	9	8	1	8	1	12	7	0	6	1	5	5	0	0	5	
		MARSH, KATIE	23	5	2	1	1	2	2	2	0	0	2	18	18	14	14	0	1	13	3	3	0	0	3	1	0	0	0	1	1	0	0	1		
		SILVERA, SANDRA	21	8	8	0	0	8	0	0	0	0	0	13	13	5	5	0	1	4	2	2	0	0	2	6	3	0	2	1	3	3	0	2	1	
		SWARTZ, JUSTIN	100	3	3	0	1	2	0	0	0	0	0	97	97	67	67	0	1	66	24	24	0	4	20	6	5	0	0	5	1	1	0	0	1	
		TENSKI, CHRISTINE	12	4	4	0	2	2	0	0	0	0	0	8	7	4	3	1	0	4	4	4	0	1	3	0	0	0	0	0	0	0	0	0	0	
		WILLIAMS, KORTNIE	40	11	10	1	2	9	0	0	0	0	0	29	29	22	22	0	4	18	4	4	0	0	4	3	3	0	1	2	0	0	0	0	0	
		YOUNG, HEIDI	29	5	3	0	1	2	2	2	0	1	1	24	23	8	7	1	4	4	8	8	0	3	5	8	8	0	2	6	0	0	0	0	0	
HILL, DAVID																																				
		AUSTIN, CYNTHIA	22	4	3	0	1	2	1	1	0	1	0	18	17	6	5	1	0	6	7	7	0	0	7	5	4	0	1	3	1	1	0	0	1	
		BOSE, NICOLE	140	12	10	0	10	0	2	2	0	1	1	128	123	94	89	5	44	50	22	22	0	8	14	12	9	0	9	0	3	3	0	0	3	
		BUSHLOW, BRIANNE	49	21	15	0	6	9	6	6	0	1	5	28	27	13	12	1	3	10	7	7	0	0	7	8	7	0	2	5	1	1	0	0	1	
		FOSTER, JESSICA	43	15	9	1	1	9	5	5	0	3	2	28	28	9	9	0	1	8	9	9	0	3	6	10	6	0	3	3	4	4	0	0	4	
		NEVIUS, MATTHEW	18	4	2	0	1	1	2	2	0	0	2	14	13	7	6	1	1	6	3	3	0	0	3	4	3	0	0	3	1	1	0	0	1	
		RABE, TERRIE	24	7	5	0	1	4	2	2	0	1	1	17	17	6	6	0	3	3	7	7	0	3	4	4	4	0	0	4	0	0	0	0	0	
		RUWE, LEE	16	1	1	0	0	1	0	0	0	0	0	15	15	12	12	0	0	12	2	2	0	1	1	1	1	0	0	1	0	0	0	0	0	
		SPIES, STEPHANIE	40	3	2	1	2	1	0	0	0	0	0	37	31	20	15	5	3	17	12	11	1	4	8	5	4	0	1	3	1	1	0	0	1	
		SWANSON, KARRIE	21	2	1	0	0	1	1	1	0	0	1	19	19	13	13	0	1	12	4	4	0	0	4	2	2	0	0	2	0	0	0	0	0	

Admin	Supervisor	Worker	# of Apps Processed (total)	Initial Apps (total)	Initial Non EXP Apps <= 30 Days	Initial Non EXP Apps Over Day 30	VR Sent NON-EXP Initial Apps	VR Not Sent NON-EXP Initial Apps	Exp Initial Apps (total)	Exp Initial Apps <= 7 Days	Exp Initial Apps Over 7 Days	VR Sent EXP Initial Apps	VR Not Sent EXP Initial Apps	Recert Apps (Total)	Timely Processed Recert Apps (Total)	Timely Recertifications				Untimely Recertifications				Late Recertifications											
																Total Timely Recert Apps	Recert Apps Rec'd < =15th Processed By End of Cert Period (Timely)	Recert Apps Rec'd < =15th Processed After Cert Period Ended (Untimely)	VR Sent Timely Recert Apps	VR Not Sent Timely Recert Apps	Total Untimely Recert Apps	Recert Apps Rec'd >= 16th Processed <= 30 Days (Timely)	Recert Apps Rec'd >= 16th Processed > 30 Days (Untimely)	VR Sent Untimely Recert Apps	VR Not Sent Untimely Recert Apps	Total Late Recert Apps	Recert NON-EXP Apps Rec'd After Cert Ended Processed <= 30 Days (Timely)	Recert NON-EXP Apps Rec'd After Cert Ended Processed > 30 Days (Untimely)	VR Sent Late NON-EXP Recert Apps	VR Not Sent Late NON-EXP Recert Apps	Total Late Recert EXP Apps	EXP Recert Apps Rec'd After Cert Ended Processed <=7 Days (Timely)	EXP Recert Apps Rec'd After Cert Ended Processed > 7 Days (Untimely)	VR Sent Late EXP Recert Apps	VR Sent Late NON-EXP Recert Apps
CAMPOS, SUSAN																																			
MARINE, MANDY																																			
		BASSETT, BOBBIJEANNE	6	3	2	0	0	2	1	1	0	0	1	3	3	2	2	0	1	1	1	1	0	0	1	0	0	0	0	0	0	0	0	0	0
		ECKEL, PAMELA	13	5	3	0	1	2	2	2	0	1	1	8	8	4	4	0	0	4	3	3	0	0	3	1	1	0	0	0	0	0	0	0	0
		GOODWIN, BEV	49	11	8	2	7	3	1	1	0	1	0	38	27	18	12	6	15	3	17	12	5	15	2	3	3	0	3	0	0	0	0	0	0
		HAGEDORN, ALICE	16	10	6	0	1	5	4	4	0	1	3	6	5	3	3	0	0	3	2	1	1	0	2	1	1	0	0	0	0	0	0	0	0
		JOHNSON, ADAM	10	3	2	0	0	2	1	1	0	0	1	7	7	5	5	0	1	4	0	0	0	0	0	2	2	0	0	2	0	0	0	0	0
		KIEFER, JENNIFER	25	8	5	1	4	2	2	2	0	0	2	17	17	10	10	0	2	8	3	3	0	1	2	4	4	0	1	3	0	0	0	0	0
		SANCHEZ MAYA, ADILENE	20	2	2	0	1	1	0	0	0	0	0	18	17	10	9	1	2	8	5	5	0	0	5	3	2	0	0	2	1	1	0	1	0
		THAYER, LAURA	25	3	2	0	0	2	1	1	0	0	1	22	20	10	8	2	4	6	9	9	0	4	5	3	2	0	0	2	1	1	0	0	1
SCHWANKE, MARY																																			
		KREIKEMEIER, JANINE	10	1	1	0	0	1	0	0	0	0	0	9	9	3	3	0	1	2	2	2	0	0	2	4	4	0	1	3	0	0	0	0	0
TOUREK, KONNER																																			
		CHRISTENSEN, ZACH	17	3	2	0	1	1	1	1	0	0	1	14	14	3	3	0	0	3	3	3	0	1	2	8	7	0	2	5	1	1	0	1	0
		CHVATAL, JENNIFER	36	16	8	0	3	5	8	8	0	1	7	20	19	11	10	1	1	10	5	5	0	1	4	4	3	0	0	3	1	1	0	1	0
		DELLELO, KAREN	17	3	2	1	1	2	0	0	0	0	0	14	13	7	7	0	2	5	3	2	1	3	0	4	3	0	0	3	1	1	0	0	1
		HAYNES, MELISSA	50	4	3	0	0	3	1	1	0	0	1	46	46	19	19	0	1	18	19	19	0	5	14	8	5	0	0	5	3	3	0	0	3
		HUPPER, ERIN	2	0	0	0	0	0	0	0	0	0	0	2	2	0	0	0	0	0	0	0	0	0	2	1	0	0	1	1	1	0	0	1	
		KINCANON, ELLEN	69	8	5	0	2	3	3	3	0	0	3	61	61	46	46	0	2	44	8	8	0	1	7	7	2	0	0	2	5	5	0	0	5
		LOWE, JENNIFER	108	6	4	1	4	1	1	1	0	1	0	102	87	65	50	15	38	27	25	25	0	15	10	12	11	0	8	3	1	1	0	0	1
		MEYER, ASHLEY	37	8	7	1	5	3	0	0	0	0	0	29	28	16	15	1	5	11	8	8	0	1	7	5	4	0	3	1	1	1	0	0	1
		STRAUSS, SUSAN	15	5	3	0	2	1	2	2	0	0	2	10	10	5	5	0	0	5	3	3	0	1	2	2	2	0	0	2	0	0	0	0	0
Admin Totals			1926	367	268	16	127	157	83	82	1	21	62	1559	1466	954	879	75	296	658	348	331	17	115	233	257	203	0	81	122	54	53	1	12	42

% EXP Initial Apps Processed within timeframe: 19.28%

% Timely Recertification Apps Processed within timeframe: 16.25%

% Non-EXP Initial Apps Processed within timeframe: 91.89%

% Untimely Recertification Apps Processed within timeframe: 20.98%

% Total Initial Apps Processed within timeframe: 13.62%

% Non-EXP Late Recertification Apps Processed within timeframe: 14.79%

% Initial Apps that had a VR sent: 40.33%

% EXP Late Recertification Apps Processed within timeframe: 25.93%

% Non-EXP Recert Apps Processed within timeframe: 19.85%

% Recert Apps Processed within timeframe: 17.96%

% Recert Apps that had a VR sent: 32.33%

% Exp Apps Processed timely: 21.90%

% Total Applications Processed within timeframe: 17.13%

Admin	Supervisor	Worker	# of Apps Processed (total)	Initial Apps (total)	Initial Non EXP Apps <= 30 Days	Initial Non EXP Apps Over Day 30	VR Sent NON-EXP Initial Apps	VR Not Sent NON-EXP Initial Apps	Exp Initial Apps (total)	Exp Initial Apps <= 7 Days	Exp Initial Apps Over 7 Days	VR Sent EXP Initial Apps	VR Not Sent EXP Initial Apps	Recert Apps (Total)	Timely Processed Recert Apps (Total)	Timely Recertifications				Untimely Recertifications				Late Recertifications													
																Total Timely Recert Apps	Recert Apps Rec'd <= 15th Processed By End of Cert Period (Timely)	Recert Apps Rec'd <= 15th Processed After Cert Period Ended (Untimely)	VR Sent Timely Recert Apps	VR Not Sent Timely Recert Apps	Total Untimely Recert Apps	Recert Apps Rec'd >= 16th Processed <= 30 Days (Timely)	Recert Apps Rec'd >= 16th Processed > 30 Days (Untimely)	VR Sent Untimely Recert Apps	VR Not Sent Untimely Recert Apps	Total Late Recert Apps	Recert NON-EXP Apps Rec'd After Cert Ended Processed <= 30 Days (Timely)	Recert NON-EXP Apps Rec'd After Cert Ended Processed > 30 Days (Untimely)	VR Sent Late NON-EXP Recert Apps	VR Not Sent Late NON-EXP Recert Apps	Total Late Recert EXP Apps	EXP Recert Apps Rec'd After Cert Ended Processed <=7 Days (Timely)	EXP Recert Apps Rec'd After Cert Ended Processed > 7 Days (Untimely)	VR Sent Late EXP Recert Apps	VR Sent Late NON-EXP Recert Apps		
CARNAHAN, SARAH VACANT,																																					
		BOETTCHER, JONA	7	0	0	0	0	0	0	0	0	0	0	7	7	7	7	0	0	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		HANSEN, BRITTANY	31	12	7	0	1	6	5	5	0	1	4	19	19	2	2	0	0	2	9	9	0	2	7	8	7	0	0	7	1	1	0	1	0		
		HINDMAN, PAMELA	19	7	6	0	1	5	1	1	0	0	1	12	12	5	5	0	0	5	4	4	0	1	3	3	2	0	1	1	1	0	0	1			
		HINOJOSA, DANIELA	15	2	2	0	1	1	0	0	0	0	0	13	12	5	4	1	2	3	4	4	0	0	4	4	4	0	0	1	3	0	0	0	0		
		HOWSER, CHRISTINE	53	5	3	0	0	3	2	2	0	1	1	48	44	29	28	1	1	28	13	10	3	2	11	6	5	0	1	4	1	1	0	0	1		
		PETTIS, ERIC	19	1	1	0	0	1	0	0	0	0	0	18	17	8	7	1	3	5	2	2	0	0	2	8	8	0	1	7	0	0	0	0	0		
		RAMIREZ, BETH	267	18	17	1	15	3	0	0	0	0	0	249	228	180	170	10	64	116	47	37	10	19	28	22	15	1	9	7	6	6	0	0	6		
		RINKE, KRISTY	24	8	5	0	0	5	3	3	0	1	2	16	13	9	7	2	3	6	4	3	1	2	2	3	1	0	0	1	2	2	0	0	2		
		SHELLENBERG, DIAN	19	7	6	0	3	3	1	1	0	0	1	12	12	5	5	0	2	3	4	4	0	0	4	3	2	0	0	2	1	1	0	0	1		
		SCHMIDT, JESSICA	25	7	6	0	2	4	1	1	0	0	1	18	18	10	10	0	0	10	3	3	0	0	3	5	4	0	0	4	1	1	0	0	1		
Admin Totals			479	67	53	1	23	31	13	13	0	3	10	412	382	260	245	15	75	185	90	76	14	26	64	62	48	1	13	36	13	13	0	1	12		

% EXP Initial Apps Processed within timeframe: 100.00%

% Timely Recertification Apps Processed within timeframe: 94.23%

% Non-EXP Initial Apps Processed within timeframe: 98.15%

% Untimely Recertification Apps Processed within timeframe: 84.44%

% Total Initial Apps Processed within timeframe: 98.51%

% Non-EXP Late Recertification Apps Processed within timeframe: 77.42%

% Initial Apps that had a VR sent: 38.81%

% EXP Late Recertification Apps Processed within timeframe: 100.00%

% Non-EXP Recert Apps Processed within timeframe: 92.48%

% Recert Apps Processed within timeframe: 92.72%

% Recert Apps that had a VR sent: 27.91%

% Exp Apps Processed timely: 100.00%

% Total Applications Processed within timeframe: 93.53%

CHASTEN, TERI																																		
PFFISTER, SAMANTHA																																		
FANKHAUSER, CINDY	3	2	1	0	1	0	1	1	0	1	0	1	1	0	0	0	0	0	0	0	0	0	0	1	1		0	0	1	0	0	0	0	
Admin Totals	3	2	1	0	1	0	1	1	0	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0	1	1		0	0	1	0	0	0	0

% Total Applications Processed within timeframe: 100.00%

COON, LORI

GUNN, DEANNA										
KOCH, MICHELLE	1	1	0	1	0	1	0	0	0	0
MEYER, KELSEY										
FRANZEN, BRENDA	18	1	0	0	0	0	1	1	0	0
GINGRICH, MARY	75	61	23	0	14	9	38	38	0	8
HAJNY, MELISSA	67	10	6	0	6	0	4	4	0	0
HOIT, FAWN	39	32	23	0	14	9	9	9	0	3
JENSEN, SUSAN	71	61	38	3	31	10	20	20	0	4
LEE, ELIZABETH	53	19	12	0	5	7	7	7	0	1
MAAR, RAQUEL	55	52	31	1	14	18	20	20	0	1
OLSON, KELLY	77	70	43	1	19	25	26	26	0	2
Admin Totals	456	307	176	6	103	79	125	125	0	19

% EXP Initial Apps Processed within timeframe:

100.00%

% Non-EXP Initial Apps Processed within timeframe:

97.24%

% Total Initial Apps Processed within timeframe:

98.05%

% Initial Apps that had a VR sent:

39.74%

% Exp Apps Processed timely:

100.00%

% Total Applications Processed within timeframe:

98.25%

DEPARTMENT OF HEALTH
AND HUMAN SERVICES

Summary of Processed SNAP Applications for IMPAQ – Monthly

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Run Date: 01/04/2016
For :12/1/2015 to 12/31/2015

Admin	Supervisor	Worker	# of Apps Processed (total)	Initial Apps (total)	Initial Non EXP Apps <= 30 Days	Initial Non EXP Apps Over Day 30	VR Sent NON-EXP Initial Apps	VR Not Sent NON-EXP Initial Apps	Exp Initial Apps (total)	Exp Initial Apps <= 7 Days	Exp Initial Apps Over 7 Days	VR Sent EXP Initial Apps	VR Not Sent EXP Initial Apps	Recert Apps (Total)	Timely Processed Recert Apps (Total)	Timely Recertifications				Untimely Recertifications					Late Recertifications															
																Total Timely Recert Apps	Recert Apps Rec'd < =15th Processed By End of Cert Period (Timely)	Recert Apps Rec'd < =15th Processed After Cert Period Ended (Untimely)	VR Sent Timely Recert Apps	VR Not Sent Timely Recert Apps	Total Untimely Recert Apps	Recert Apps Rec'd >= 16th Processed <= 30 Days (Timely)	Recert Apps Rec'd >= 16th Processed > 30 Days (Untimely)	VR Sent Untimely Recert Apps	VR Not Sent Untimely Recert Apps	Total Late Recert Apps	Recert NON-EXP Apps Rec'd After Cert Ended Processed <= 30 Days (Timely)	Recert NON-EXP Apps Rec'd After Cert Ended Processed > 30 Days (Untimely)	VR Sent Late NON-EXP Recert Apps	VR Not Sent Late NON-EXP Recert Apps	Total Late Recert EXP Apps	EXP Recert Apps Rec'd After Cert Ended Processed <=7 Days (Timely)	EXP Recert Apps Rec'd After Cert Ended Processed > 7 Days (Untimely)	VR Sent Late EXP Recert Apps	VR Sent Late NON-EXP Recert Apps					
DUSH, KARLA																																								
CAMPOS, SUSAN																																								
		BODEN-TRACY, JOHANNA	1	1	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
		CARNAHAN, SARAH	2	2	2	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
		HAYES, JENNIFER	106	13	12	1	10	3	0	0	0	0	0	93	80	73	65	8	41	32	14	9	5	10	4	6	6	0	6	0	0	0	0	0	0	0				
		SCHWANKE, MARY	11	2	2	0	1	1	0	0	0	0	0	9	8	5	4	1	0	5	3	3	0	3	0	1	1	0	1	0	0	0	0	0	0	0				
		TOUREK, KONNER	1	0	0	0	0	0	0	0	0	0	0	1	0	1	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
HUFFMAN, STACEY																																								
		KONECNY, JANE	2	0	0	0	0	0	0	0	0	0	0	2	0	2	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
		NELSON, MICHELLE	1	1	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
		NOACK, KIMBERLY	6	1	1	0	1	0	0	0	0	0	0	5	1	3	0	3	1	2	2	1	1	2	0	0	0	0	0	0	0	0	0	0	0	0				
Admin Totals			130	20	19	1	15	5	0	0	0	0	0	110	89	84	69	15	44	40	19	13	6	15	4	7	7	0	7	0	0	0	0	0	0	0				
																		% Timely Recertification Apps Processed within timeframe:																			% EXP Initial Apps Processed within timeframe:			
																		% Timely Recertification Apps Processed within timeframe:																			% Non-EXP Initial Apps Processed within timeframe:			
																		% Timely Recertification Apps Processed within timeframe:																			% Total Initial Apps Processed within timeframe:			
																		% Timely Recertification Apps Processed within timeframe:																			% Initial Apps that had a VR sent:			
																		% Timely Recertification Apps Processed within timeframe:																			% EXP Late Recertification Apps Processed within timeframe:			
																		% Timely Recertification Apps Processed within timeframe:																			% Non-EXP Recert Apps Processed within timeframe:			
																		% Timely Recertification Apps Processed within timeframe:																			% Recert Apps Processed within timeframe:			
																		% Timely Recertification Apps Processed within timeframe:																			% Recert Apps that had a VR sent:			
																		% Timely Recertification Apps Processed within timeframe:																			% Exp Apps Processed timely:			
																		% Timely Recertification Apps Processed within timeframe:																			% Total Applications Processed within timeframe:			

DEPARTMENT OF HEALTH
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Summary of Processed SNAP Applications for IMPAQ – Monthly

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Run Date: 01/04/2016
For :12/1/2015 to 12/31/2015

Admin	Supervisor	Worker	# of Apps Processed (total)	Initial Apps (total)	Initial Non EXP Apps <= 30 Days	Initial Non EXP Apps Over Day 30	VR Sent NON-EXP Initial Apps	VR Not Sent NON-EXP Initial Apps	Exp Initial Apps (total)	Exp Initial Apps <= 7 Days	Exp Initial Apps Over 7 Days	VR Sent EXP Initial Apps	VR Not Sent EXP Initial Apps	Recert Apps (Total)	Timely Processed Recert Apps (Total)	Timely Recertifications					Untimely Recertifications					Late Recertifications											
																Total Timely Recert Apps	Recert Apps Rec'd < =15th Processed By End of Cert Period (Timely)	Recert Apps Rec'd < =15th Processed After Cert Period Ended (Untimely)	VR Sent Timely Recert Apps	VR Not Sent Timely Recert Apps	Total Untimely Recert Apps	Recert Apps Rec'd >= 16th Processed <= 30 Days (Timely)	Recert Apps Rec'd >= 16th Processed > 30 Days (Untimely)	VR Sent Untimely Recert Apps	VR Not Sent Untimely Recert Apps	Total Late Recert Apps	Recert NON-EXP Apps Rec'd After Cert Ended Processed <= 30 Days (Timely)	Recert NON-EXP Apps Rec'd After Cert Ended Processed > 30 Days (Untimely)	VR Sent Late NON-EXP Recert Apps	VR Not Sent Late NON-EXP Recert Apps	Total Late Recert EXP Apps	EXP Recert Apps Rec'd After Cert Ended Processed <=7 Days (Timely)	EXP Recert Apps Rec'd After Cert Ended Processed > 7 Days (Untimely)	VR Sent Late EXP Recert Apps	VR Sent Late NON-EXP Recert Apps		
EVANS, RACHEL																																					
CROMBIE, MARILYN																																					
		HANKINS, LASHANDA	2	1	1	0	0	1	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	1	1	0	0	1	0	0	0	0	0	0	0	
		RADIL, AUDRA	2	1	0	0	0	0	1	1	0	0	1	1	1	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	
		SWANK, REBECCA	1	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	1	0	0	1	
REYES, TANYA																																					
		CARTER, LYNZEI	1	1	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		GORDON, PATRICIA	4	4	4	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		JACKSON, DENNIS	1	1	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		NEWMAN, MICHELLE	2	2	1	0	0	1	1	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Admin Totals			13	10	8	0	0	8	2	2	0	0	2	3	3	0	0	0	0	0	0	0	0	0	3	2	0	0	2	1	1	0	0	0	1		
			% EXP Initial Apps Processed within timeframe: 50.00%															% Timely Recertification Apps Processed within timeframe: 0.00%																			
			% Non-EXP Initial Apps Processed within timeframe: 100.00%															% Untimely Recertification Apps Processed within timeframe: 0.00%																			
			% Total Initial Apps Processed within timeframe: 80.00%															% Non-EXP Late Recertification Apps Processed within timeframe: 0.00%																			
			% Initial Apps that had a VR sent: 0.00%															% EXP Late Recertification Apps Processed within timeframe: 0.00%																			
																		% Non-EXP Recert Apps Processed within timeframe: 0.00%																			
																		% Recert Apps Processed within timeframe: 0.00%																			
																		% Recert Apps that had a VR sent: 0.00%																			
			% Exp Apps Processed timely: 33.33%																																		
			% Total Applications Processed within timeframe: 61.54%																																		

Admin	Supervisor	Worker	# of Apps Processed (total)	Initial Apps (total)	Initial Non EXP Apps <= 30 Days	Initial Non EXP Apps Over Day 30	VR Sent NON-EXP Initial Apps	VR Not Sent NON-EXP Initial Apps	Exp Initial Apps (total)	Exp Initial Apps <= 7 Days	Exp Initial Apps Over 7 Days	VR Sent EXP Initial Apps	VR Not Sent EXP Initial Apps	Recert Apps (Total)	Timely Processed Recert Apps (Total)	Timely Recertifications				Untimely Recertifications				Late Recertifications												
																Total Timely Recert Apps	Recert Apps Rec'd <= 15th Processed By End of Cert Period (Timely)	Recert Apps Rec'd <= 15th Processed After Cert Period Ended (Untimely)	VR Sent Timely Recert Apps	VR Not Sent Timely Recert Apps	Total Untimely Recert Apps	Recert Apps Rec'd >= 16th Processed <= 30 Days (Timely)	Recert Apps Rec'd >= 16th Processed > 30 Days (Untimely)	VR Sent Untimely Recert Apps	VR Not Sent Untimely Recert Apps	Total Late Recert Apps	Recert NON-EXP Apps Rec'd After Cert Ended Processed <= 30 Days (Timely)	Recert NON-EXP Apps Rec'd After Cert Ended Processed > 30 Days (Untimely)	VR Late NON-EXP Recert Apps	VR Not Sent Late NON-EXP Recert Apps	Total Late Recert EXP Apps	EXP Recert Apps Rec'd After Cert Ended Processed <=7 Days (Timely)	EXP Recert Apps Rec'd After Cert Ended Processed > 7 Days (Untimely)	VR Sent Late EXP Recert Apps	VR Sent Late NON-EXP Recert Apps	
HUFFMAN, STACEY																																				
KONECNY, JANE																																				
		ANDERSON, LISA	31	8	5	0	2	3	3	3	0	0	3	23	22	8	7	1	1	7	9	9	0	0	9	6	4	0	1	3	2	2	0	1	1	
		BAUM, JUNE	10	1	1	0	1	0	0	0	0	0	0	9	9	7	7	0	3	4	0	0	0	0	2	1	0	1	0	1	0	0	0	1		
		GASKILL, MIRIAM	27	4	4	0	0	4	0	0	0	0	0	23	23	12	12	0	3	9	4	4	0	0	4	7	5	0	1	4	2	2	0	2	0	
		HORNER, CHERYL	67	3	3	0	1	2	0	0	0	0	0	64	63	44	44	0	14	30	15	14	1	3	12	5	5	0	2	3	0	0	0	0	0	
		KIELTY, MARY	32	6	4	0	0	4	2	2	0	0	2	26	26	11	11	0	6	5	12	12	0	4	8	3	3	0	0	3	0	0	0	0	0	
		METSCHKE, RHEA	10	4	3	0	2	1	1	1	0	0	1	6	6	2	2	0	1	1	0	0	0	0	4	3	0	0	0	3	1	1	0	0	1	
		TREAT, EUNITE	69	13	11	0	4	7	2	2	0	0	2	56	54	37	35	2	4	33	6	6	0	1	5	13	12	0	0	12	1	1	0	1	0	
		WATSON, JANET	35	9	9	0	4	5	0	0	0	0	0	26	25	18	17	1	2	16	5	5	0	4	1	3	2	0	0	2	1	1	0	0	1	
NELSON, MICHELLE																																				
		BRODECKY, JENNIFER	141	17	14	1	7	8	2	2	0	0	2	124	121	95	92	3	16	79	17	17	0	1	16	12	8	0	3	5	4	4	0	0	4	
		CARPENTER, MELISSA	22	5	4	0	2	2	1	1	0	0	1	17	16	8	8	0	2	6	5	4	1	1	4	4	4	0	2	2	0	0	0	0	0	
		FRAZIER, SHASTA	132	15	14	0	13	1	1	1	0	1	0	117	112	88	86	2	44	44	13	10	3	6	7	16	7	0	4	3	9	9	0	1	8	
		FREEMAN, PAIGE	33	10	8	0	2	6	2	2	0	0	2	23	21	12	11	1	4	8	4	3	1	2	7	4	0	1	3	3	3	0	2	1		
		GARZA, DELINDA	50	6	6	0	1	5	0	0	0	0	0	44	41	22	20	2	4	18	16	15	1	4	12	6	4	0	1	3	2	2	0	0	2	
		HAWKINS, BARBARA	19	5	4	0	2	2	1	1	0	0	1	14	14	7	7	0	4	3	4	4	0	1	3	3	3	0	2	1	0	0	0	0	0	
		HERNANDEZ, GISELLA	17	3	3	0	0	3	0	0	0	0	0	14	14	7	7	0	1	6	5	5	0	0	5	2	1	0	0	1	1	0	0	1		
		KOPEJTKA, EMILY	57	8	6	0	1	5	2	2	0	0	2	49	49	41	41	0	16	25	4	4	0	2	2	4	4	0	1	3	0	0	0	0	0	
		KRATOCHVIL, THERESA	41	8	7	0	3	4	1	1	0	0	1	33	33	25	25	0	4	21	5	5	0	2	3	3	3	0	1	2	0	0	0	0	0	
		LAFAVOR, KENDRA	24	7	6	0	2	4	1	1	0	0	1	17	16	8	7	1	0	8	4	4	0	1	3	5	4	0	0	4	1	1	0	1	0	
		NOLAN, STEVEN	7	0	0	0	0	0	0	0	0	0	0	7	7	6	6	0	0	6	0	0	0	0	0	1	1	0	0	1	0	0	0	0	0	
NOACK, KIMBERLY																																				
		ADAME, ROCHELLE	7	1	0	0	0	0	1	1	0	0	1	6	6	5	5	0	0	5	1	1	0	0	1	0	0	0	0	0	0	0	0	0	0	
		ANDERSON, DANIELLE	10	3	3	0	2	1	0	0	0	0	0	7	7	6	6	0	0	6	0	0	0	0	0	1	1	0	0	0	1	0	0	0	0	
		FAULKNER, JOHN	8	1	1	0	0	1	0	0	0	0	0	7	7	7	7	0	2	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		HEYNE, CATHERINE	3	3	1	1	1	1	1	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		MYERS, JEREMY	17	1	1	0	0	1	0	0	0	0	0	16	16	12	12	0	0	12	4	4	0	0	4	0	0	0	0	0	0	0	0	0	0	
		OLSON, ANDREW	2	0	0	0	0	0	0	0	0	0	0	2	2	2	2	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		PRENDERGAST, MELISSA	10	0	0	0	0	0	0	0	0	0	0	10	10	7	7	0	1	6	2	2	0	1	1	1	1	0	1	0	0	0	0	0	0	
		REED, HEATHER	15	2	2	0	1	1	0	0	0	0	0	13	13	12	12	0	6	6	1	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0
		ROMO, CARLOS	12	0	0	0	0	0	0	0	0	0	0	12	11	9	9	0	4	5	2	1	1	0	2	1	1	0	0	1	0	0	0	0	0	
		RUSSELL, KATHY	12	1	1	0	0	1	0	0	0	0	0	11	10	11	10	1	5	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		SWANSON, JEAN	8	1	1	0	0	1	0	0	0	0	0	7	7	5	5	0	0	5	2	2	0	0	2	0	0	0	0	0	0	0	0	0	0	0
		ZARATE, MAGGIE	3	0	0	0	0	0	0	0	0	0	0	3	2	1	0	1	0	1	1	1	0	0	1	0	1	0	0	1	0	0	0	0	0	
RICHEY, SHARON																																				
		BEECK, DAYNA	28	7	5	0	1	4	2	2	0	1	1	21	21	11	11	0	3	8	5	5	0	3	2	5	4	0	0	4	1	1	0	0	0	1
		JOHNSON, JESSYE	28	9	8	0	3	5	1	1	0	1	0	19	19	12	12	0	2	10	3	3	0	1	2	4	3	0	2	1	1	0	0	1	0	
		LOTT, PAIGE	87	16	16	0	7	9	0	0	0	0	0	71	66	54	53	1	34	20	11	7	4	4	7	6	4	0	1	3	2	2	0	0	0	2
		MUELLER, VIRGINIA	11	7	5	0	2	3	2	2	0	0	2	4	4	1	1	0	0	1	2	2	0	0	2	1	0	0	0	0	1	0	0	0	0	1
		NECHODOMU, JOHANNA	26	6	4	0	3	1	2	2	0	0	2	20	19	12	11	1	2	10	4	4	0	0	4	4	4	0	1	3	0	0	0	0	0	0
		NETTLES, JENNIFER	3	0	0	0	0	0	0	0	0	0	0	3	3	2	2	0	0	2	0	0	0	0	1	0	1	0	0	1	0	0	0	0	0	
		ROBERTS, CARYN	61	11	10	0	5	5	1	1	0	0	1	50	48	34	33	1	4	30	13	12	1	2	11	3	3	0	0	3	0	0	0	0	0	
		WAGNER, MICHELLE	24	3	2	0	0	2	1	1	0																									

[illegible]

Admin Totals	2306	427	325	10	160	175	92	91	1	14	78	1879	1793	1251	1195	56	378	873	353	325	28	96	257	275	209	1	70	140	65	64	1	19	46
	% EXP Initial Apps Processed within timeframe:										32.61%	% Timely Recertification Apps Processed within timeframe:										18.71%											
	% Non-EXP Initial Apps Processed within timeframe:										97.10%	% Untimely Recertification Apps Processed within timeframe:										19.83%											
	% Total Initial Apps Processed within timeframe:										22.72%	% Non-EXP Late Recertification Apps Processed within timeframe:										19.27%											
	% Initial Apps that had a VR sent:										40.75%	% EXP Late Recertification Apps Processed within timeframe:										12.31%											
												% Non-EXP Recert Apps Processed within timeframe:										21.54%											
												% Recert Apps Processed within timeframe:										19.43%											
												% Recert Apps that had a VR sent:										29.96%											
												% Exp Apps Processed timely:										24.20%											
												% Total Applications Processed within timeframe:										20.03%											

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Summary of Processed SNAP Applications for IMPAQ – Monthly

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Run Date: 01/04/2016
For :12/1/2015 to 12/31/2015

Admin	Supervisor	Worker	# of Apps Processed (total)	Initial Apps (total)	Initial Non EXP Apps <= 30 Days	Initial Non EXP Apps Over Day 30	VR Sent NON-EXP Initial Apps	VR Not Sent NON-EXP Initial Apps	Exp Initial Apps (total)	Exp Initial Apps <= 7 Days	Exp Initial Apps Over 7 Days	VR Sent EXP Initial Apps	VR Not Sent EXP Initial Apps	Recert Apps (Total)	Timely Processed Recert Apps (Total)	Timely Recertifications				Untimely Recertifications				Late Recertifications											
																Total Timely Recert Apps	Recert Apps Rec'd <=15th Processed By End of Cert Period (Timely)	Recert Apps Rec'd <=15th Processed After Cert Period Ended (Untimely)	VR Sent Timely Recert Apps	VR Not Sent Timely Recert Apps	Total Untimely Recert Apps	Recert Apps Rec'd >= 16th Processed <= 30 Days (Timely)	Recert Apps Rec'd >= 16th Processed > 30 Days (Untimely)	VR Sent Untimely Recert Apps	VR Not Sent Untimely Recert Apps	Total Late Recert Apps	Recert NON-EXP Apps Rec'd After Cert Ended Processed <= 30 Days (Timely)	Recert NON-EXP Apps Rec'd After Cert Ended Processed > 30 Days (Untimely)	VR Sent Late NON-EXP Recert Apps	VR Not Sent Late NON-EXP Recert Apps	Total Late Recert EXP Apps	EXP Recert Apps Rec'd After Cert Ended Processed <=7 Days (Timely)	EXP Recert Apps Rec'd After Cert Ended Processed > 7 Days (Untimely)	VR Sent Late EXP Recert Apps	VR Sent Late NON-EXP Recert Apps
KAWATA, ANN																																			
BENDER, BRENDA																																			
		BOOTON, SHENA	46	41	32	0	17	15	9	9	0	3	6	5	5	2	2	0	1	1	1	1	0	0	1	2	2	0	1	1	0	0	0	0	
		BRYANT, CATHY	52	52	34	4	20	18	14	14	0	1	13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		CARPENTER, JODIE	54	50	36	1	21	16	13	13	0	3	10	4	3	1	0	1	1	0	0	0	0	0	3	1	0	0	1	2	2	0	0	2	
		COX, DEBRA	68	11	8	2	7	3	1	1	0	0	1	57	54	39	36	3	9	30	13	13	0	1	12	5	3	0	0	3	2	0	0	2	
		EBERLE, MARCIA	20	4	4	0	1	3	0	0	0	0	0	16	15	10	10	0	3	7	2	2	0	1	2	4	3	0	1	2	1	0	1	0	
		MCCAIN, AMY	18	5	4	0	0	4	1	1	0	0	1	13	13	9	9	0	0	9	4	4	0	0	4	0	0	0	0	0	0	0	0	0	
		NOLTE, SAN-D	48	44	25	0	10	15	19	19	0	1	18	4	4	0	0	0	0	0	0	0	0	0	4	0	0	0	4	4	0	0	4		
		WOLFORD, JENNIFER	21	2	2	0	1	1	0	0	0	0	0	19	18	15	14	1	5	10	0	0	0	0	4	2	0	0	2	2	2	0	0	2	
		YOUNG, MONICA	37	30	16	0	4	12	14	14	0	1	13	7	7	6	6	0	1	5	0	0	0	0	1	0	0	0	0	1	1	0	0	1	
HUNT, TREASA																																			
		BAUER, ERICA	50	45	26	0	8	18	19	19	0	2	17	5	5	0	0	0	0	0	1	1	0	0	1	4	2	0	0	2	2	0	0	2	
		GARCIA, GABRIELLA	40	10	9	0	5	4	1	1	0	0	1	30	29	22	21	1	4	18	3	3	0	0	3	5	1	0	0	1	4	4	0	0	4
		JUAREZ, DEVINA	75	68	47	0	22	25	21	21	0	4	17	7	7	2	2	0	0	2	0	0	0	0	5	4	0	1	3	1	1	0	0	1	
		LOPEZ, YOLANDA	86	79	57	2	9	50	20	20	0	0	20	7	7	2	2	0	1	1	0	0	0	0	5	4	0	0	4	1	1	0	0	1	
		MILLER, WHITNEY	173	13	8	0	4	4	5	5	0	0	5	160	143	113	97	16	26	87	20	19	1	6	14	27	10	0	2	8	17	17	0	4	13
		RAYMER, AMY	96	57	31	3	17	17	23	22	1	1	22	39	38	13	12	1	3	10	15	15	0	3	12	11	7	0	3	4	4	0	0	4	
		SAYALOUNE, CARRIE	60	51	33	0	14	19	18	18	0	3	15	9	9	2	2	0	0	2	1	1	0	1	6	5	0	2	3	1	1	0	0	1	
		SINGLETON, SHAVONNE	67	59	47	2	26	23	10	10	0	1	9	8	8	4	4	0	0	4	1	1	0	1	0	3	2	0	0	1	1	0	0	1	
		TREVINO, SHANTELL	103	86	57	2	40	19	27	27	0	0	27	17	16	7	7	0	2	5	2	2	0	1	1	8	5	0	1	4	3	2	1	0	3
		WARBURTON, LIZ	98	87	54	2	21	35	31	31	0	1	30	11	11	2	2	0	0	2	1	1	0	1	0	8	4	0	1	3	4	4	0	1	3
SCOTT, MARY JO																																			
		BROWN, SHERI	51	47	17	0	7	10	30	30	0	3	27	4	4	0	0	0	0	0	0	0	0	0	4	2	0	1	1	2	2	0	0	2	
		FELT, CONNIE	60	36	20	2	7	15	14	13	1	2	12	24	20	8	4	4	6	2	7	7	7	0	3	4	9	2	0	2	0	7	0	2	5
		GARCIA, ISAAC	2	2	1	0	0	1	1	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		NORTHWAY, VICTORIA	34	32	16	1	12	5	15	15	0	3	12	2	2	0	0	0	0	0	0	0	0	0	2	1	0	1	0	1	1	0	0	1	
		PHILBRICK, CONNIE	52	50	34	0	16	18	16	16	0	5	11	2	2	1	1	0	0	1	0	0	0	0	1	1	0	0	1	0	0	0	0	0	
		TROTTER, ANGELIQUE	81	69	43	6	29	20	20	20	0	6	14	12	12	2	2	0	0	2	0	0	0	0	0	10	7	0	5	2	3	3	0	1	2
VENEZIE, JADA																																			
		GOCKLEY, JULIE	24	0	0	0	0	0	0	0	0	0	0	24	20	18	14	4	5	13	4	4	0	1	3	2	1	0	0	1	1	0	0	1	
		HUHMANN, JOELLE	40	31	18	2	10	10	11	11	0	2	9	9	7	3	2	1	1	2	2	2	0	0	2	4	3	1	1	3	0	0	0	0	
		LANGIN, MARTHA	54	46	23	1	7	17	22	22	0	3	19	8	8	1	1	0	0	1	1	1	0	0	1	6	6	0	0	6	0	0	0	0	
		MEUSER-BAKER, MEGAN	23	15	9	1	3	7	5	5	0	0	5	8	8	5	5	0	0	5	1	1	0	0	1	2	2	0	0	2	0	0	0	0	
		ROSENTHAL, KATHERINE	121	20	17	1	9	9	2	2	0	0	2	101	94	76	69	7	25	51	13	13	0	3	10	12	5	0	4	1	7	7	0	2	5
		SNYDER, JERRIANNE	51	43	30	3	25	8	10	10	0	5	5	8	8	4	4	0	0	4	3	3	0	1	2	1	1	0	1	0	0	0	0	0	0

DEPARTMENT OF HEALTH
AND HUMAN SERVICES

Summary of Processed SNAP Applications for IMPAQ – Monthly

Page 14 of 24
Run Date: 01/04/2016
For :12/1/2015 to 12/31/2015

Admin	Supervisor	Worker	# of Apps Processed (total)	Initial Apps (total)	Initial Non EXP Apps <= 30 Days	Initial Non EXP Apps Over Day 30	VR Sent NON-EXP Initial Apps	VR Not Sent NON-EXP Initial Apps	Exp Initial Apps (total)	Exp Initial Apps <= 7 Days	Exp Initial Apps Over 7 Days	VR Sent EXP Initial Apps	VR Not Sent EXP Initial Apps	Recert Apps (Total)	Timely Processed Recert Apps (Total)	Timely Recertifications					Untimely Recertifications					Late Recertifications											
																Total Timely Recert Apps	Recert Apps Rec'd <=15th Processed By End of Cert Period (Timely)	Recert Apps Rec'd <=15th Processed After Cert Period Ended (Untimely)	VR Sent Timely Recert Apps	VR Not Sent Timely Recert Apps	Total Untimely Recert Apps	Recert Apps Rec'd >= 16th Processed <= 30 Days (Timely)	Recert Apps Rec'd >= 16th Processed > 30 Days (Untimely)	VR Sent Untimely Recert Apps	VR Not Sent Untimely Recert Apps	Total Late Recert Apps	Recert NON-EXP Apps Rec'd After Cert Ended Processed <= 30 Days (Timely)	Recert NON-EXP Apps Rec'd After Cert Ended Processed > 30 Days (Untimely)	VR Sent Late NON-EXP Recert Apps	VR Not Sent Late NON-EXP Recert Apps	Total Late Recert EXP Apps	EXP Recert Apps Rec'd After Cert Ended Processed <=7 Days (Timely)	EXP Recert Apps Rec'd After Cert Ended Processed > 7 Days (Untimely)	VR Sent Late EXP Recert Apps	VR Sent Late NON-EXP Recert Apps		
KRATOCHVIL, SHIRL																																					
KUDERA, MARILYN																																					
		ALEXANDER, JOAN	43	40	31	0	15	16	9	9	0	1	8	3	3	1	1	0	0	1	0	0	0	0	0	2	0	0	0	0	2	2	0	0	2		
		BUHR, KATHY	68	65	35	2	16	21	28	28	0	3	25	3	3	0	0	0	0	0	0	0	0	0	3	1	0	0	1	2	2	0	1	1			
		GARZA, GLORIA	52	46	33	1	13	21	12	12	0	1	11	6	6	0	0	0	0	0	1	1	0	0	5	2	0	0	2	3	3	0	1	2			
		JOHNSON, ALICE ANN	35	32	19	0	12	7	13	13	0	2	11	3	3	1	1	0	0	1	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0		
		MCCOY, LORRAINE	56	13	9	0	5	4	4	4	0	0	4	43	41	25	23	2	3	22	10	10	0	2	8	8	4	0	1	3	4	4	0	1	3		
		NIELSEN, DEBRA	22	3	1	0	0	1	2	2	0	0	2	19	18	15	14	1	5	10	3	3	0	0	3	1	0	0	0	1	1	0	0	1			
		POTTER, PAMELA	43	37	14	3	8	9	20	20	0	8	12	6	6	3	3	0	0	3	0	0	0	0	3	2	0	0	0	2	1	1	0	1	0		
		PRICE, LORI	17	9	5	0	2	3	4	4	0	1	3	8	5	6	3	3	3	3	0	0	0	0	0	2	2	0	1	1	0	0	0	0	0		
		WIETFELD, AMANDA	41	32	13	2	5	10	17	17	0	1	16	9	9	8	8	0	1	7	0	0	0	0	1	1	0	0	0	1	0	0	0	0	0		
MULLIGAN, JANET																																					
		KUTA, KAREN	2	2	2	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
O'HARA, MARTI																																					
		AMOS BADEN, JACQUELIN	48	40	24	2	14	12	14	14	0	3	11	8	8	2	2	0	1	1	0	0	0	0	6	2	0	1	1	4	4	0	2	2	2		
		CONNELL, BRENDA	40	5	4	0	1	3	1	1	0	0	1	35	33	28	26	2	8	20	1	1	0	0	1	6	2	0	2	0	4	4	0	0	4		
		ERTZ, ANGELA	84	78	36	3	21	18	39	38	1	17	22	6	5	1	0	1	0	0	0	0	0	0	5	2	0	1	1	3	3	0	2	1			
		FLETCHER, JORDAN	65	61	40	3	24	19	18	18	0	6	12	4	4	1	1	0	1	0	1	1	0	0	2	2	0	2	0	0	0	0	0	0	0		
		PRINCE, CASSIE	12	11	6	0	2	4	5	5	0	2	3	1	1	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0		
		SCHINDLER, VICKI	15	5	3	1	3	1	1	1	0	0	1	10	8	10	8	2	4	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
		VESELY, HOLLY	57	53	39	2	24	17	12	12	0	3	9	4	4	0	0	0	0	0	0	0	0	0	4	1	0	0	1	3	3	0	0	3	3		
		WIENEKE, DESIRAE	34	32	21	0	12	9	11	11	0	5	6	2	2	0	0	0	0	0	0	0	0	0	2	1	0	0	1	1	1	1	0	0	1		
WYATT, DARRIN																																					
		CAMERON, KIM	34	32	24	3	7	20	5	5	0	1	4	2	1	2	1	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		CORMAN, DEB	61	6	5	0	2	3	1	1	0	1	0	55	55	46	46	0	19	27	5	5	0	3	2	4	1	0	0	1	3	3	0	0	3	3	
		DANKERT, SHELLY	38	35	26	3	24	5	6	6	0	3	3	3	2	2	2	0	2	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0		
		FOSTER, PAT	21	20	13	3	12	4	4	4	0	2	2	1	1	0	0	0	0	0	0	0	0	0	1	0	0	0	1	1	0	0	1	1	1		
		KERKMAN, MARIA	69	54	16	1	8	9	37	35	2	19	18	15	15	13	13	0	1	12	1	1	0	0	1	1	1	0	0	1	0	0	0	0	0		
		LUNA, BRENDA	29	28	18	0	4	14	10	10	0	2	8	1	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	1	0	0	1	1		
		SMITH, RUTH	21	19	16	0	4	12	3	2	1	0	3	2	2	1	1	0	0	1	0	0	0	0	1	0	0	0	0	1	1	0	0	1	1		
		YOUNGQUIST, MISTI	42	37	27	3	10	20	7	7	0	2	5	5	5	0	0	0	0	0	0	0	0	0	5	3	0	3	0	2	2	0	0	2	2		
ZAREK, SARAH																																					
		BROCKHAUS, STACEY	38	3	2	0	2	0	1	1	0	1	0	35	35	27	27	0	6	21	8	8	0	1	7	0	0	0	0	0	0	0	0	0	0	0	
		CHAMBERLAIN, TERESA	27	0	0	0	0	0	0	0	0	0	0	27	27	14	14	0	3	11	4	4	0	2	2	9	6	0	2	4	3	3	0	0	3		
		DE LA TORRE, VANESSA	32	11	6	0	1	5	5	5	0	1	4	21	21	19	19	0	5	14	1	1	0	0	1	1	0	1	0	0	0	0	0	0	0		
		FUNKHOUSER, MICHAELA	77	73	44	1	19	26	28	28	0	5	23	4	4	1	1	0	0	1	0	0	0	0	3	2	0	0	2	1	1	0	1	0	0		
		HORNBACK, KATLIN	35	8	5	0	3	2	3	3	0	0	3	27	26	19	18	1	7	12	4	4	0	1	3	4	4	0	1	3	0	0	0	0	0		
		JOHNSON, JESSICA	25	5	3	0	1	2	2	2	0	0	2	20	20	15	15	0	1	14	2	2	0	1	1	3	2	0	0	2	1	1	0	0	1		
		KEENAN, CINDY	34	6	4	0	0	4	2	2	0	0	2	28	27	22	22	0	7	15	6	5	1	3	3	0	0	0	0	0	0	0	0	0	0		
		KOPP, LETITIA	20	3	3	0	1	2	0	0	0	0	0	17	17	6	6	0	2	4	3	3	0	0	3	8	5	0	3	3	3	0	0	3	3		
		MILLER, TRACEY	27	25	14	0	5	9	11	11	0	4	7	2	2	0	0	0	0	0	0	0	0	0	2	1	0	0	0	1	1	0	1	0	1		
		NICOLAS, BETTY	77	10	7	0	0	7	3	3	0	0	3	67	63	56	52	4	15	41	5	5	0	0	5	6	5	0	3	2	1	1	0	0	1		

Admin	Supervisor	Worker	# of Apps Processed (total)	Initial Apps (total)	Initial Non EXP Apps <= 30 Days	Initial Non EXP Apps Over Day 30	VR Sent NON-EXP Initial Apps	VR Not Sent NON-EXP Initial Apps	Exp Initial Apps (total)	Exp Initial Apps <= 7 Days	Exp Initial Apps Over 7 Days	VR Sent EXP Initial Apps	VR Not Sent EXP Initial Apps	Recert Apps (Total)	Timely Processed Recert Apps (Total)	Timely Recertifications				Untimely Recertifications				Late Recertifications												
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SHAMBAUGH, KATHY																																				
BRILL, DENISE																																				
		CHAVEZ, JOHNNY	22	5	3	0	0	3	2	2	0	1	1	17	17	12	12	0	1	11	0	0	0	0	0	5	5	0	2	3	0	0	0	0	0	
		DIETZ, HEATHER	21	8	8	0	1	7	0	0	0	0	0	13	11	7	6	1	2	5	3	2	1	1	2	3	3	0	0	3	0	0	0	0	0	
		ESSEX, ANNABEL	7	1	1	0	0	1	0	0	0	0	0	6	6	4	4	0	1	3	1	1	0	1	0	1	1	0	0	1	0	0	0	0	0	
		FISHER, CHEVY	36	11	8	1	4	5	2	2	0	0	2	25	23	13	11	2	3	10	1	1	0	0	1	11	10	0	3	7	1	1	0	0	1	
		GURROLA, MARISELLA	8	1	0	0	0	0	1	1	0	0	1	7	7	2	2	0	0	2	1	1	0	0	1	4	4	0	1	3	0	0	0	0	0	
		JENNINGS, JOLEISA	29	5	2	0	0	2	3	3	0	1	2	24	20	12	8	4	0	12	5	5	0	1	4	7	6	0	1	5	1	1	0	0	1	
		KAMPBELL, SHANNON	14	3	3	0	1	2	0	0	0	0	0	11	11	5	5	0	1	4	6	6	0	1	5	0	0	0	0	0	0	0	0	0	0	
		LOUTZENHISER, DREW	128	18	18	0	16	2	0	0	0	0	0	110	103	85	81	4	20	65	12	10	2	2	10	13	8	1	4	5	4	0	0	2	2	
		MUZZEY, MEREDITH	13	1	1	0	0	1	0	0	0	0	0	12	12	4	4	0	0	4	5	5	0	2	3	3	3	0	0	3	0	0	0	0	0	
		ROACH, STEPHANIE	52	11	6	1	2	5	4	3	1	0	4	41	39	18	17	1	3	15	11	10	1	3	8	12	11	0	5	6	1	1	0	0	1	
		RODRIGUEZ, ROSIE	39	11	8	1	1	8	2	2	0	0	2	28	28	15	15	0	2	13	5	5	0	0	5	8	6	0	0	6	2	2	0	0	2	
		ZITTERKOPF, LAURIE	36	13	12	0	3	9	1	1	0	0	1	23	23	10	10	0	0	10	9	9	0	2	7	4	4	0	1	3	0	0	0	0	0	0
CASE, KELLY																																				
		DEMORET, STEPHEN	13	7	6	1	0	7	0	0	0	0	0	6	6	3	3	0	0	3	2	2	0	0	2	1	1	0	0	1	0	0	0	0	0	
		GODFREY, BROOKE	23	1	1	0	0	1	0	0	0	0	0	22	21	9	9	0	0	9	6	5	1	1	5	7	6	0	1	5	1	1	0	0	1	
		HANSEN, TORI	19	4	4	0	0	4	0	0	0	0	0	15	15	9	9	0	1	8	2	2	0	0	2	4	4	0	1	3	0	0	0	0	0	
		HARTMANN, JUDY	37	8	7	0	4	3	1	1	0	0	1	29	29	19	19	0	3	16	5	5	0	1	4	5	5	0	1	4	0	0	0	0	0	
		MARSH, NANCY	21	7	4	0	1	3	3	3	0	2	1	14	13	6	5	1	1	5	5	5	0	0	5	3	2	0	0	2	1	1	0	1	0	
		MCDERMOTT, KIMBERLY	64	5	2	1	2	1	2	2	0	0	2	59	58	43	43	0	6	37	10	9	1	2	8	6	5	0	1	4	1	1	0	0	1	
		REYES, LISA	152	16	15	0	14	1	1	1	0	0	1	136	119	96	82	14	45	51	21	19	2	6	15	19	12	0	12	0	7	6	1	4	3	
		SAUCEDO, LUIS	13	0	0	0	0	0	0	0	0	0	0	13	11	5	4	1	1	4	6	5	1	1	5	2	2	0	1	1	0	0	0	0	0	
		STERKEL, BILL	23	7	7	0	0	7	0	0	0	0	0	16	16	3	3	0	1	2	7	7	0	2	5	6	6	0	0	6	0	0	0	0	0	
		WERNER, JADE	13	2	2	0	1	1	0	0	0	0	0	11	11	8	8	0	4	4	2	2	0	1	1	1	1	0	0	1	0	0	0	0	0	
		WILSON, ELAINE	20	4	4	0	0	4	0	0	0	0	0	16	14	8	7	1	4	4	5	4	1	0	5	3	3	0	1	2	0	0	0	0	0	
EGAN, NICOLE																																				
		BEALS, ROBERT	3	1	1	0	0	1	0	0	0	0	0	2	1	1	0	1	1	0	0	0	0	0	0	1	1	0	1	0	0	0	0	0	0	
		BENITEZ, JAMES	2	0	0	0	0	0	0	0	0	0	0	2	2	2	2	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		CHESSHIR, ELIZABETH	2	1	1	0	0	1	0	0	0	0	0	1	0	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		DEMARANVILLE, DEB	2	1	1	0	0	1	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	
		HENNI, ISAIAH	5	0	0	0	0	0	0	0	0	0	0	5	4	3	3	0	2	1	0	0	0	0	0	2	1	0	1	0	1	0	1	0	0	
		LENHART, RAMONA	10	3	1	0	0	1	2	2	0	0	2	7	6	3	3	0	1	2	3	2	1	0	3	1	1	0	0	1	0	0	0	0	0	
		LINZ, CASSANDRA	6	1	1	0	1	0	0	0	0	0	0	5	4	3	2	1	1	2	1	1	0	0	1	1	0	0	0	0	1	1	0	0	1	
		SEXTON, REBECCA	12	1	1	0	0	1	0	0	0	0	0	11	9	4	4	0	2	2	7	5	2	0	7	0	0	0	0	0	0	0	0	0	0	
		WAID, MERILEE	9	1	1	0	1	0	0	0	0	0	0	8	8	8	8	0	6	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		WARNER, PAM	1	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	1	1	0	0	1	0	0	0	0	0	0	0	0	0	0	
		WIEKHORST, JAIME	3	0	0	0	0	0	0	0	0	0	0	3	3	2	2	0	0	2	0	0	0	0	0	1	1	0	0	1	0	0	0	0	0	
		YOUNG, GERI	20	2	2	0	0	2	0	0	0	0	0	18	17	6	6	0	1	5	4	3	1	0	4	8	8	0	0	8	0	0	0	0	0	
ENRIQUEZ, MICHAEL																																				
		DEOLLOS, JESSICA	17	11	5	0	3	2	6	6	0	0	6	6	6	2	2	0	1	1	3	3	0	2	1	1	1	0	0	1	0	0	0	0	0	
		GAMBOA, NANCY	18	5	4	0	1	3	1	1	0	0	1	13	13	6	6	0	1	5	4</															

Admin	Supervisor	Worker	# of Apps Processed (total)	Initial Apps (total)	Initial Non EXP Apps <= 30 Days	Initial Non EXP Apps Over Day 30	VR Sent NON-EXP Initial Apps	VR Not Sent NON-EXP Initial Apps	Exp Initial Apps (total)	Exp Initial Apps <= 7 Days	Exp Initial Apps Over 7 Days	VR Sent EXP Initial Apps	VR Not Sent EXP Initial Apps	Recert Apps (Total)	Timely Processed Recert Apps (Total)	Timely Recertifications				Untimely Recertifications				Late Recertifications											
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SHAMBAUGH, KATHY																																			
GOLTL, REBECCA																																			
		ANTUNEZ, JENNIFER	36	17	13	0	3	10	4	4	0	2	2	19	19	8	8	0	1	7	4	4	0	1	3	7	6	0	3	3	1	1	0	0	1
		FRANCISCO, BARBARA	72	16	13	0	5	8	3	3	0	1	2	56	56	36	36	0	5	31	9	9	0	1	8	11	9	0	3	6	2	2	0	0	2
		FRANKLIN, NATHAN	25	9	8	0	1	7	1	1	0	0	1	16	16	7	7	0	1	6	2	2	0	1	7	7	0	1	6	0	0	0	0	0	
		GASTON, TAMI	9	4	3	0	2	1	1	1	0	1	0	5	3	2	1	1	0	2	2	1	1	0	2	1	1	0	0	1	0	0	0	0	
		HOLLOWAY, JAMIE	15	2	1	0	0	1	1	1	0	0	1	13	13	7	7	0	2	5	2	2	0	0	2	4	3	0	1	2	1	1	0	0	1
		MALDONADO, AMELIA	44	5	5	0	0	5	0	0	0	0	0	39	38	29	28	1	4	25	6	6	0	3	3	4	3	0	1	2	1	1	0	0	1
		MERWIN, LARRY	16	5	4	0	2	2	1	1	0	0	1	11	10	4	4	0	2	2	4	3	1	3	1	3	3	0	0	3	0	0	0	0	0
		SAENZ, MICHELLE	27	4	3	1	3	1	0	0	0	0	0	23	21	19	17	2	3	16	1	1	0	0	1	3	2	0	0	2	1	1	0	0	1
		SAUER, KAYLEIGH	18	10	10	0	6	4	0	0	0	0	0	8	8	2	2	0	0	2	1	1	0	1	0	5	4	0	1	3	1	1	0	0	1
		SILVERMAN, BENJAMIN	17	0	0	0	0	0	0	0	0	0	0	17	16	8	8	0	0	8	4	3	1	0	4	5	5	0	0	5	0	0	0	0	0
		SPURGEON, TERESA	162	21	21	0	19	2	0	0	0	0	0	141	128	86	78	8	40	46	26	21	5	10	16	29	26	0	19	7	3	3	0	1	2
		VACH, REBECCA	4	0	0	0	0	0	0	0	0	0	0	4	4	4	4	0	1	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MESSMAN, KIM																																			
		ALVARADO, HALEY	1	0	0	0	0	0	0	0	0	0	0	1	0	1	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		FRAILEY, KARLA	67	2	2	0	0	2	0	0	0	0	0	65	60	52	49	3	10	42	6	4	2	1	5	7	0	0	0	0	7	7	0	0	7
		GODINA, LENEEN	30	3	3	0	0	3	0	0	0	0	0	27	25	13	13	0	1	12	8	6	2	2	6	6	5	0	0	5	1	1	0	0	1
		MAGNUSON, LACEY	140	5	4	0	2	2	1	1	0	0	1	135	127	84	78	6	25	59	18	16	2	5	13	33	11	0	5	6	22	22	0	3	19
NEMNICH, CARRIE																																			
		BAUER, BRIANNA	152	16	14	0	12	2	2	2	0	0	2	136	120	108	95	13	34	74	11	8	3	5	6	17	5	0	3	2	12	12	0	2	10
		CARDONA, TONI	27	9	7	0	2	5	2	2	0	1	1	18	18	13	13	0	4	9	2	2	0	0	2	3	2	0	0	2	1	1	0	0	1
		MEISNER, MELISSA	47	12	9	1	3	7	2	2	0	0	2	35	33	17	15	2	3	14	13	13	0	2	11	5	5	0	2	3	0	0	0	0	0
		PALMER, BRIGETTE	8	1	1	0	1	0	0	0	0	0	0	7	6	4	4	0	2	2	2	1	0	2	1	1	0	0	0	1	0	0	0	0	0
		POWELL, TIFFANIE	15	4	3	0	2	1	1	1	0	0	1	11	10	4	4	0	0	4	7	6	1	1	6	0	0	0	0	0	0	0	0	0	0
		ROBLES, BRIANNA	47	7	4	0	0	4	3	3	0	0	3	40	35	30	27	3	2	28	8	6	2	1	7	2	2	0	1	1	0	0	0	0	0
		SULLIVAN, KAYLA	31	9	6	1	4	3	2	2	0	0	2	22	21	11	10	1	0	11	5	5	0	1	4	6	4	0	1	3	2	2	0	1	1
STERKEL, AMBER																																			
		BOURLIER, REBECCA	21	0	0	0	0	0	0	0	0	0	0	21	20	4	4	0	0	4	10	9	1	0	10	7	6	0	1	5	1	1	0	0	1
		CARTER, HEATHER	48	8	5	0	0	5	3	3	0	0	3	40	37	18	17	1	3	15	16	14	2	3	13	6	6	0	0	6	0	0	0	0	0
		GRAVES, NATHAN	9	1	1	0	0	1	0	0	0	0	0	8	8	5	5	0	1	4	1	1	0	0	1	2	2	0	1	1	0	0	0	0	0
		GUTIERREZ, CARA	145	18	17	0	13	4	1	1	0	1	0	127	117	88	83	5	44	44	15	11	4	7	8	24	16	0	8	8	8	7	1	2	6
		JONES, TIFFANY	25	8	6	0	0	6	2	2	0	1	1	17	17	9	9	0	3	6	2	2	0	0	2	6	4	0	1	3	2	2	0	0	2
		NOBLE, ELIZABETH	20	4	3	0	0	3	1	1	0	1	0	16	15	11	10	1	0	11	0	0	0	0	5	4	0	0	0	4	1	1	0	0	1
		RICHARDS, KRISSA	45	10	9	0	2	7	1	1	0	0	1	35	34	22	22	0	1	21	8	7	1	7	5	4	0	0	0	4	1	1	0	0	1
		SULLIVAN, MARISA	46	7	5	0	0	5	2	2	0	0	2	39	37	27	27	0	2	25	7	5	2	1	6	5	5	0	1	4	0	0	0	0	0
		WEST, MARISSA	47	2	2	0	1	1	0	0	0	0	0	45	45	33	33	0	3	30	6	6	0	2	4	6	6	0	1	5	0	0	0	0	0
ZEILER, MELISSA																																			

Admin Totals

% Total Applications Processed within timeframe: 100.00%

DEPARTMENT OF HEALTH
AND HUMAN SERVICES

Summary of Processed SNAP Applications for IMPAQ – Monthly

Page 20 of 24

Run Date: 01/04/2016

For :12/1/2015 to 12/31/2015

Admin	Supervisor	Worker	# of Apps Processed (total)	Initial Apps (total)	Initial Non EXP Apps <= 30 Days	Initial Non EXP Apps Over Day 30	VR Sent NON-EXP Initial Apps	VR Not Sent NON-EXP Initial Apps	Exp Initial Apps (total)	Exp Initial Apps <= 7 Days	Exp Initial Apps Over 7 Days	VR Sent EXP Initial Apps	VR Not Sent EXP Initial Apps	Recert Apps (Total)	Timely Processed Recert Apps (Total)	Timely Recertifications				Untimely Recertifications				Late Recertifications														
																Total Timely Recert Apps	Recert Apps Rec'd <=15th Processed By End of Cert Period (Timely)	Recert Apps Rec'd <=15th Processed After Cert Period Ended (Untimely)	VR Sent Timely Recert Apps	VR Not Sent Timely Recert Apps	Total Untimely Recert Apps	Recert Apps Rec'd >= 16th Processed <= 30 Days (Timely)	Recert Apps Rec'd >= 16th Processed > 30 Days (Untimely)	VR Sent Untimely Recert Apps	VR Not Sent Untimely Recert Apps	Total Late Recert Apps	Recert NON-EXP Apps Rec'd After Cert Ended Processed <= 30 Days (Timely)	Recert NON-EXP Apps Rec'd After Cert Ended Processed > 30 Days (Untimely)	VR Sent Late NON-EXP Recert Apps	VR Not Sent Late NON-EXP Recert Apps	Total Late Recert EXP Apps	EXP Recert Apps Rec'd After Cert Ended Processed <=7 Days (Timely)	EXP Recert Apps Rec'd After Cert Ended Processed > 7 Days (Untimely)	VR Sent Late EXP Recert Apps	VR Sent Late NON-EXP Recert Apps			
SULLIVAN, CINDY																																						
ALLISON, TAMMY																																						
		HINZ, PAM	2	0	0	0	0	0	0	0	0	0	0	2	1	1	0	1	0	1	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	
		HUSTED, SARAH	112	104	54	0	10	44	50	50	0	1	49	8	8	1	1	0	0	1	0	0	0	0	7	0	0	0	7	7	0	0	7	7	0	1	6	6
		JONES, PAULA	25	5	0	0	0	0	5	5	0	0	5	20	20	7	7	0	0	7	1	1	0	0	12	3	0	0	3	9	9	0	0	0	9	9	0	0
		KAUFMAN, AMBER	2	2	2	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		LUECK, MARY	48	41	29	2	11	20	10	10	0	2	8	7	5	2	0	2	1	1	1	1	0	1	4	4	0	1	3	0	0	0	0	0	0	0	0	
		MCCRAY, JILL	63	31	23	0	17	6	8	8	0	1	7	32	31	25	24	1	9	16	1	1	0	1	0	6	0	0	0	6	6	0	0	0	6	6	0	
		NEMEC, CONNIE	83	66	36	0	25	11	30	30	0	5	25	17	17	3	3	0	1	2	2	2	0	0	12	3	0	0	1	2	9	9	0	1	8	8		
		ROBERTS, KRISTI	46	34	20	0	7	13	14	14	0	0	14	12	12	1	1	0	1	0	0	0	0	11	1	0	0	1	10	10	0	0	0	10	10	0	0	
		ROJAS, KELLY	11	11	8	0	2	6	3	3	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		SODJI, SAM	68	56	23	4	13	14	29	29	0	5	24	12	11	2	1	1	0	2	1	1	0	1	9	3	0	2	1	6	6	0	1	5	5	0		
		STINSON, GREG	92	38	10	0	0	10	28	28	0	2	26	54	52	29	27	2	5	24	0	0	0	0	25	4	0	0	1	3	21	21	0	0	0	21	21	0
		WALTON, MARCELL	17	17	12	0	7	5	5	5	0	3	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
COON, LORI																																						
		ADAMS, KIM	71	67	49	0	14	35	18	18	0	2	16	4	4	1	1	0	0	1	0	0	0	0	3	1	0	0	1	2	2	0	0	0	2	2	0	
		BEACHLER, RITA	55	49	34	1	25	10	14	14	0	2	12	6	6	1	1	0	1	0	0	0	0	5	3	0	0	1	2	2	2	0	1	1	1	1		
		BLYTHE, DIANA	78	74	41	0	16	25	33	32	1	4	29	4	4	2	2	0	0	2	0	0	0	2	1	0	1	0	1	1	0	0	0	1	1	0		
		CARPENTER, DENISE	75	72	42	2	15	29	28	27	1	2	26	3	3	0	0	0	0	0	0	0	0	3	3	0	2	1	0	0	0	0	0	0	0	0		
		FAULDER, KIM	76	68	19	0	8	11	49	49	0	1	48	8	8	0	0	0	0	0	0	0	0	8	3	0	1	2	5	5	0	0	0	5	5	0		
		FAULDER, SCOTT	107	4	3	0	0	3	1	1	0	0	1	103	103	60	60	0	13	47	17	17	0	2	15	26	6	0	1	5	20	20	0	2	18	18		
		GILBERT, SUE	47	33	24	0	16	8	9	9	0	3	6	14	14	4	4	0	3	1	0	0	0	10	5	0	3	2	5	5	0	0	0	5	5	0		
		GORANSON, CINDY	81	75	59	0	22	37	16	16	0	1	15	6	5	2	1	1	0	2	0	0	0	4	3	0	0	3	1	1	0	0	0	1	1	0		
		GUNN, DEANNA	1	1	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
		MEYER, KELSEY	1	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
EVANS, RACHEL																																						
		CROMBIE, MARILYN	23	7	6	0	0	6	1	1	0	0	1	16	16	11	11	0	2	9	1	1	0	1	0	4	4	0	0	1	3	0	0	0	0	0	0	
		REYES, TANYA	1	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	1	1	0	0	0	1	0	0	0	0	0	0	0		
TOWNSEND, KELLY																																						
		ARENS, BARB	51	44	33	0	11	22	11	11	0	2	9	7	7	3	3	0	3	0	0	0	0	4	1	0	0	1	3	3	0	2	1	1	1	1		
		DEHART, KAREN	38	11	6	4	6	4	1	1	0	1	0	27	24	17	14	3	6	11	8	8	0	3	5	2	0	0	2	2	0	0	0	2	2			
		FRERICHS, ALEC	65	58	34	0	14	20	24	24	0	1	23	7	7	2	2	0	0	2	0	0	0	5	4	0	3	1	1	0	0	0	1	1	0			
		JOHNSON, KAITLYN	132	5	2	0	0	2	3	3	0	0	3	127	121	84	78	6	17	67	16	16	0	1	15	27	5	0	2	3	22	22	0	1	21	21		
		KEAN, GERI	49	41	32	0	19	13	9	9	0	0	9	8	8	3	3	0	0	3	2	2	0	2	3	1	0	2	2	0	0	0	0	2	2			
		PFISTER, KRISTY	51	46	26	0	12	14	20	20	0	2	18	5	5	0	0	0	0	0	1	1	0	1	4	4	0	3	1	0	0	0	0	0	0	0		
		SCHULTZ, JODY	19	3	3	0	0	3	0	0	0	0	0	16	16	11	11	0	3	8	2	2	0	1	1	3	2	0	0	2	1	1	0	0	1			
		SULLIVAN, AMBER	135	122	98	0	41	57	24	24	0	2	22	13	13	1	1	0	0	1	0	0	0	12	6	0	1	5	6	6	0	2	4	4	0			
		WEST, JENNIFER	37	3	1	0	0	1	2	2	0	0	2	34	34	27	27	0	4	23	4	4	0	1	3	3	0	1	2	0	0	0	0	0	0	0		
		YOUNKER, DIANE	33	20	16	0	10	6	4	4	0	2	2	13	13	3	3	0	0	3	7	7	0	1	6	3	2	0	1	1	1	0	0	1	1			

YOAKUM, DIANN

% Timely Recertification Apps Processed within timeframe: 31.01%

% Untimely Recertification Apps Processed within timeframe: 14.56%

% Non-EXP Late Recertification Apps Processed within timeframe: 20.09%

% EXP Late Recertification Apps Processed within timeframe: 11.96%

% Recert Apps Processed within timeframe: 27.27%

% Exp Apps Processed timely: 21.13%

% Total Applications Processed within timeframe: 24.30%

													Timely Recertifications						Untimely Recertifications					Late Recertifications									
# of Apps Processed (total)	Initial Apps (total)	Initial Non EXP Apps <= 30 Days	Initial Non EXP Apps Over Day 30	VR Sent NON-EXP Initial Apps	VR Not Sent NON-EXP Initial Apps	Exp Initial Apps (total)	Exp Initial Apps <= 7 Days	Exp Initial Apps Over 7 Days	VR Sent EXP Initial Apps	VR Not Sent EXP Initial Apps	Recert Apps (Total)	Timely Processed Recert Apps (Total)	Total Timely Recert Apps	Recert Apps Rec'd < =15th Processed By End of Cert Period (Timely)	Recert Apps Rec'd < =15th Processed After Cert Period Ended (Untimely)	VR Sent Timely Recert Apps	VR Not Sent Timely Recert Apps	Total Untimely Recert Apps	Recert Apps Rec'd >= 16th Processed <= 30 Days (Timely)	Recert Apps Rec'd >= 16th Processed > 30 Days (Untimely)	VR Sent Untimely Recert Apps	VR Not Sent Untimely Recert Apps	Total Late Recert Apps	Recert NON-EXP Apps Rec'd After Cert Ended Processed <= 30 Days (Timely)	Recert NON-EXP Apps Rec'd After Cert Ended Processed > 30 Days (Untimely)	VR Sent Late NON-EXP Recert Apps	VR Not Sent Late NON-EXP Recert Apps	Total Late Recert EXP Apps	EXP Recert Apps Rec'd After Cert Ended Processed <=7 Days (Timely)	EXP Recert Apps Rec'd After Cert Ended Processed > 7 Days (Untimely)	VR Sent Late EXP Recert Apps	VR Sent Late NON-EXP Recert Apps	

State Totals

15783 6605 4323 145 2068 2400 2137 2125 12 360 1777 9178 8678 5681 5324 357 1587 4094 1644 1515 129 435 1209 1853 1224 6 444 786 623 615 8 109 514

% EXP Initial Apps Processed within timeframe: 99.44%

% Timely Recertification Apps Processed within timeframe: 93.72%

% Non-EXP Initial Apps Processed within timeframe: 96.75%

% Untimely Recertification Apps Processed within timeframe: 92.15%

% Total Initial Apps Processed within timeframe: 97.62%

% Non-EXP Late Recertification Apps Processed within timeframe: 66.06%

% Initial Apps that had a VR sent: 36.76%

% EXP Late Recertification Apps Processed within timeframe: 98.72%

% Non-EXP Recert Apps Processed within timeframe: 94.25%

% Recert Apps Processed within timeframe: 94.55%

% Recert Apps that had a VR sent: 28.06%

% Exp Apps Processed timely: 99.28%

% Total Applications Processed within timeframe: 95.84%

ANNEX

PART 2 OF 3

“Access Nebraska Dashboard
‘SNAP- Key Performance
Metrics’ Report”



Dept. of Health & Human Services
(DHHS)
December, 2015

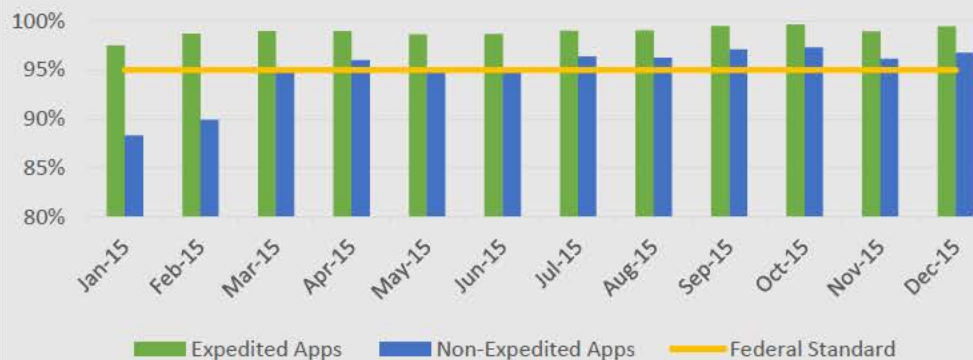
Performance Metrics
ACCESS NEBRASKA Program



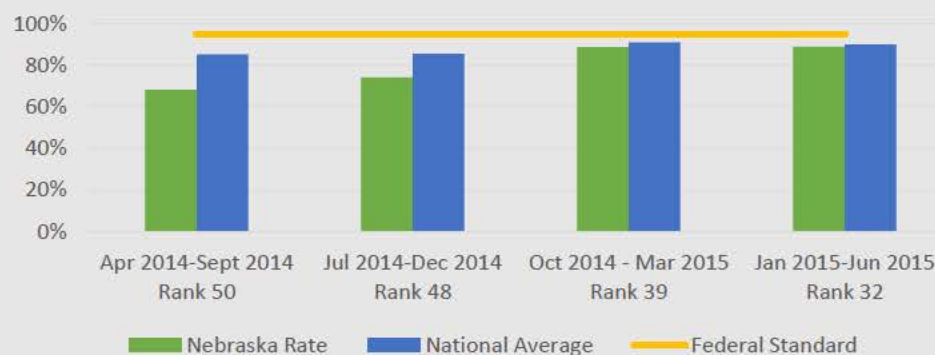
SNAP (Food Stamps) – Key Performance Metrics



State Reported SNAP (Food Stamps) Application Processing Timeliness



USDA Reported SNAP (Food Stamps) Application Processing Timeliness



This is a DHHS generated report. Data is based on the percentage of SNAP initial applications received which were processed within SNAP federal timelines. In order to meet expedited timeliness, an application must be processed within 7 days. The timeline for non-expedited applications is 30 days.

Data is based on information provided to states from the USDA. Data is reported quarterly using a six month rolling average of SNAP Quality Control data reported by all states/territories. Quality control in Nebraska is conducted by staff within the division of Public Health.

USDA SNAP (Food Stamps) Payment Accuracy Rate



USDA SNAP (Food Stamps) Denial Accuracy Rate

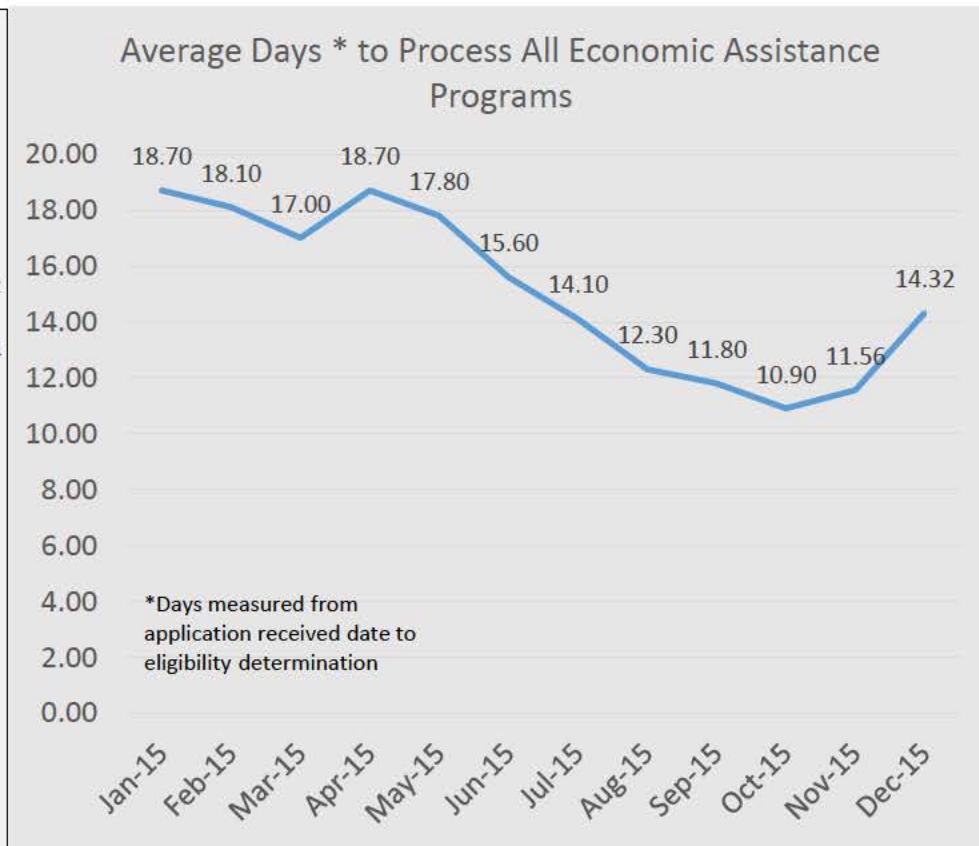
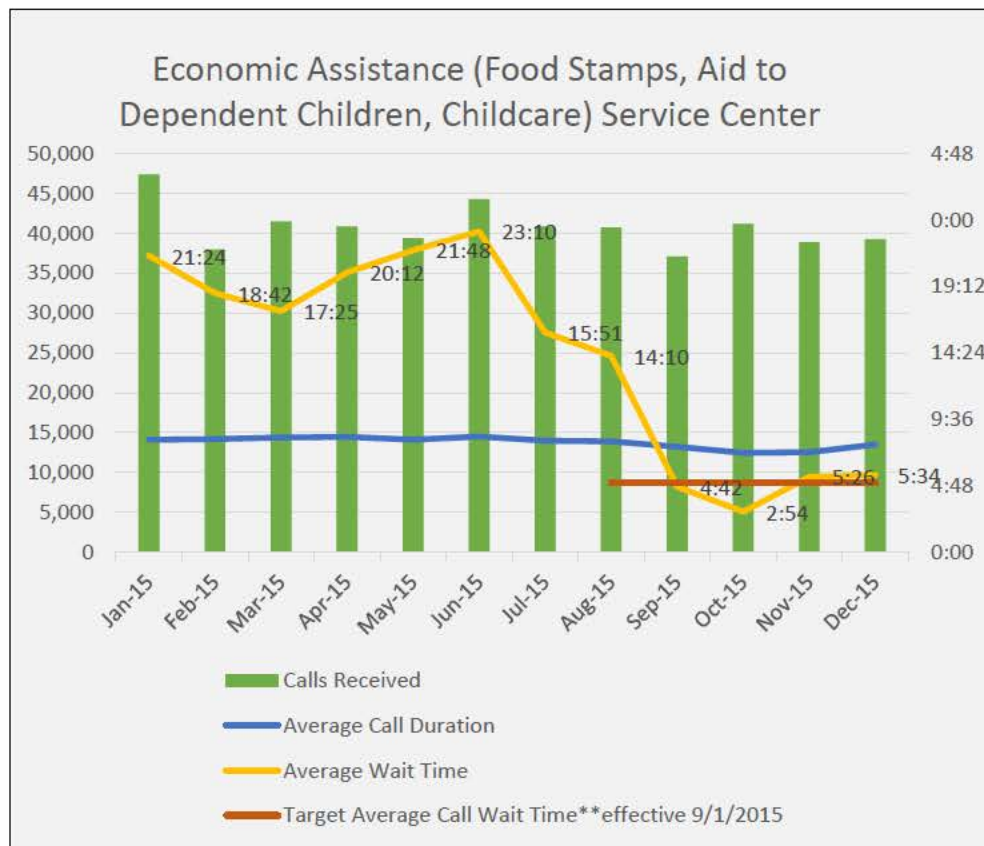


Data is based on information provided to states from the USDA. Data is reported monthly using SNAP Quality Control data reported by all states/territories. Payment accuracy rate measures the amount of correct SNAP benefits provided to households. Quality control in Nebraska is conducted by staff within the Division of Public Health.

Data is based on information provided to states from the USDA. Data is reported monthly using SNAP Quality Control data reported by all states/territories. Denial accuracy rate measures whether a household's SNAP benefits are correctly closed or denied, whether the household was informed of their ineligibility in a timely manner and whether the notice of action provided to households is accurate. Quality control in Nebraska is conducted by staff within the Division of Public Health.



Economic Assistance – Service Center Metrics



Nebraskans Enrolled in SNAP (Food Stamps) Program – 9% of Population

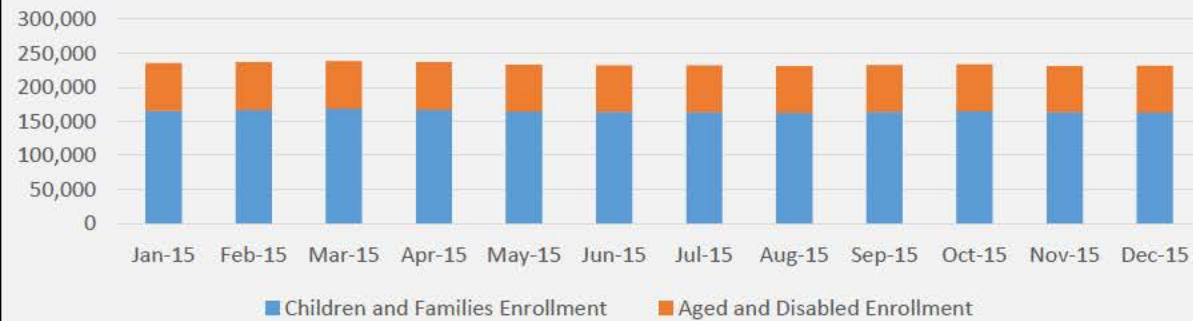
Economic Assistance Enrollment	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
SNAP (food stamp) Households	77,774	77,644	77,808	77,449	77,616	77,887	78,264	78,781	78,742	78,596	77,976	78,438
SNAP (food stamp) Individuals	174,483	173,508	173,617	172,752	172,934	173,608	174,963	176,663	176,472	176,363	174,887	175,888
Aid to Dependent (ADC) families	6,140	6,052	5,917	5,775	5,654	5,723	5,705	5,721	5,766	5,844	5,772	5,840
Children in Child Care Subsidy	17,535	17,637	17,977	18,313	17,976	18,776	18,256	18,306	18,647	17,683	17,999	18,421



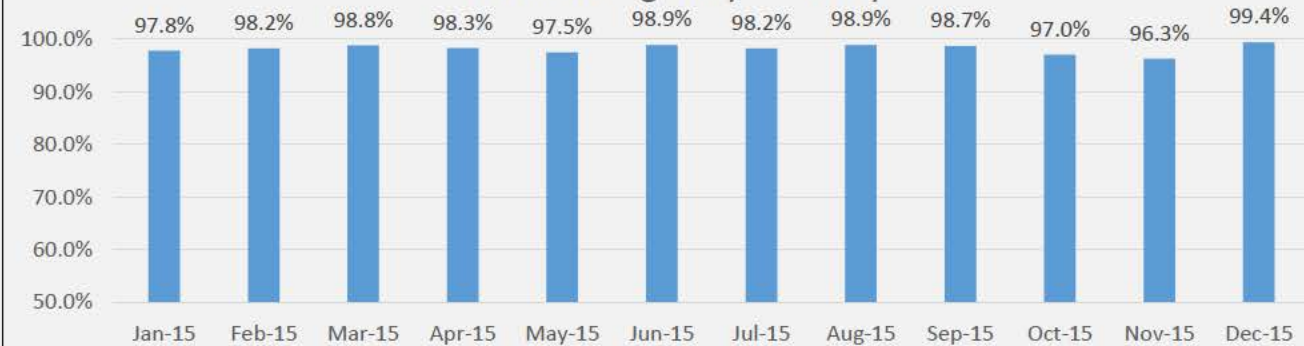
Medicaid – Key Performance Metrics



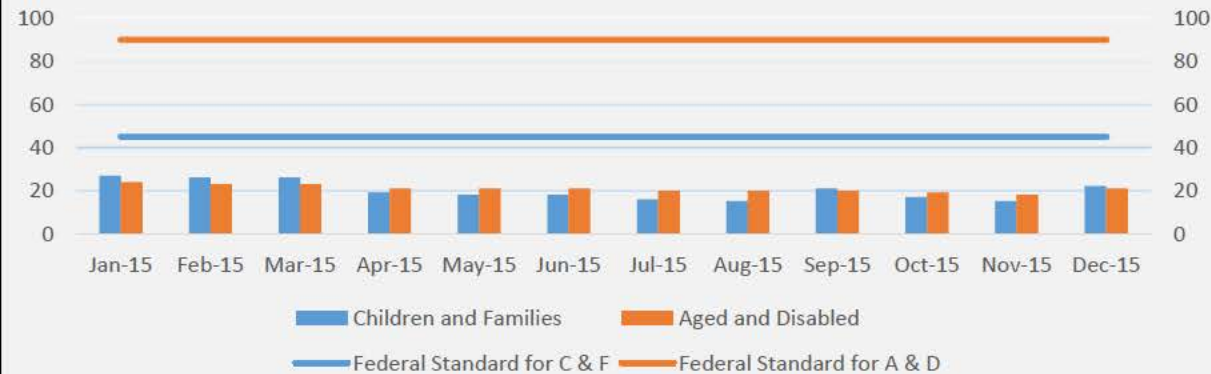
Nebraska - Medicaid Enrollment



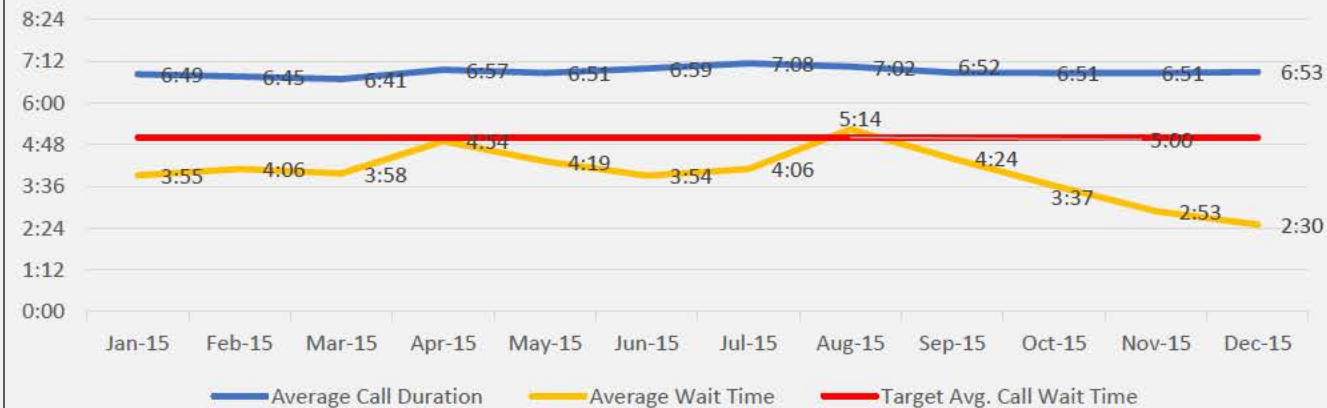
Medicaid Eligibility Accuracy



Application Timeliness to Federal Standards (Days): Below the line is exceeding the standard.



Medicaid Service Center



Nebraskans Enrolled in Medicaid – 13% of Population

Medicaid Enrollment	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Total Enrollment	235,523	236,754	238,380	236,853	233,112	232,359	232,088	231,269	232,574	233,410	231,344	231,596
Children and Families Enrollment	165,605	166,890	168,359	167,084	164,494	163,858	163,716	162,821	163,946	164,993	163,393	163,317
Aged and Disabled Enrollment	69,918	69,864	70,021	69,769	68,618	68,501	68,372	68,448	68,628	68,417	67,951	68,309

ANNEX

PART 3 OF 3

“Nebraska SNAP Processing
Results Report”

Nebraska SNAP Processing Results

January 2016

<u>Processing</u>	<u>Processed Timely</u>	<u>Processed Untimely</u>	<u>Timeliness Percentage</u>
SNAP Expedited (7 day) Approvals	1834	14	-
SNAP Expedited (7 day) Denials	398	3	-
SNAP Expedited (7 day) Total	1 2232	2 17	-
% SNAP Expedited (7 day)	-	-	99% $7 = \frac{B}{A}$
+ This group includes Initial Expedited application types			
SNAP Initial (30 day) Approvals	1802	17	-
SNAP Initial (30 day) Denials	1789	81	-
SNAP Initial (30 day) Total	3 3591	4 98	-
% SNAP Initial (30 day)	-	-	97% $8 = \frac{C}{C+D}$
+ This group includes Initial Non-Expedited Application types			
Recertification Approvals	6247	223	-
Recertification Denials	1329	171	-
Recertification Total	5 7576	6 394	-
% Recertifications	-	-	95% $9 = \frac{F}{E}$
+ This group includes Timely Recertification, Untimely Recertification, and Late Recertification application types			

As of February 11, 2016

<u>Initial Applications Pending</u>	<u>Expedited</u>	<u>Non-Expedited</u>
SNAP Initial 0-7 Days	159	615
SNAP Initial 8-14 Days	0	335
SNAP Initial 15-21 Days	0	166
SNAP Initial 22-30 Days	0	120
SNAP Initial Over 30 Days	0	5

As of February 11, 2016

Pending Recertification Applications

For Certification Period Ending:

	<u>Application Type:</u>		
	<u>Filed Timely</u>	<u>Filed Untimely</u>	<u>Filed Late</u>
December 31, 2015	0*	0*	11
January 31, 2016	9*	24	235
February 29, 2016	1817	0	0

* Processing of these applications will not meet the Federal timeliness guidelines.

Timely Recertification Applications: applications filed on or between the date that is 60 days prior to the end of the certification period through the 15th of the month that the certification period ends.

Untimely Recertification Applications: applications filed on or between the 16th of the month that the certification period ends and the last day of the certification period.

Late Recertification Applications: applications filed within the first 30 days after the certification period ended.